



THE REGIONAL MUNICIPALITY OF NIAGARA  
ACCESSIBILITY ADVISORY COMMITTEE  
AGENDA

AAC 2-2021

Tuesday, March 2, 2021

1:30 p.m.

Meeting will be held by electronic participation only

This electronic meeting can be viewed on Niagara Region's Website at:

<https://www.niagararegion.ca/government/council/>

Due to efforts to contain the spread of COVID-19 and to protect all individuals, there is no public access to Niagara Region Headquarters. If you are interested in viewing this meeting or would like to speak to an item listed on the agenda please contact the Office of the Regional Clerk at [clerk@niagararegion.ca](mailto:clerk@niagararegion.ca) at least 24 hours prior to the meeting.

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	Pages
1. <u>CALL TO ORDER</u>	
2. <u>DISCLOSURES OF PECUNIARY INTEREST</u>	
3. <u>PRESENTATIONS</u>	
3.1. <u>Community Consultation Niagara's Community Safety and Well-Being Plan</u> Michelle Johnston, Project Manager, Corporate Strategy and Innovation	3 - 21
4. <u>DELEGATIONS</u>	
5. <u>ITEMS FOR CONSIDERATION</u>	
6. <u>CONSENT ITEMS FOR INFORMATION</u>	
6.1. <u>AAC 1-2021</u> Accessibility Advisory Committee Meeting Minutes - January 19, 2021	22 - 26
7. <u>OTHER BUSINESS</u>	
7.1. <u>Set Out Services for Waste Collection</u> Lucy McGovern, Collection and Diversion Program Manager	

8. **NEXT MEETING**

The next meeting will be held on Tuesday, June 1, 2021, at 1:30 p.m.

9. **ADJOURNMENT**

If you require any accommodations for a disability in order to attend or participate in meetings or events, please contact the Accessibility Advisor at 905-980-6000 ext. 3252 (office), 289-929-8376 (cellphone) or [accessibility@niagararegion.ca](mailto:accessibility@niagararegion.ca) (email).

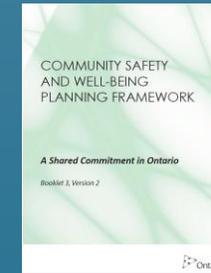
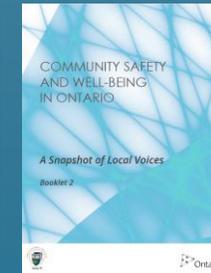
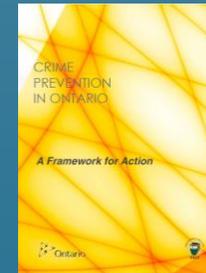
# Community Consultation

## Niagara's Community Safety and Well-Being Plan

March 2, 2021

# Introductions

# Background



Beginning  
in 2009

- MCSCS identified that police services were frequently responding to crisis situations that were non-criminal in nature + identified a need for a more collaborative service delivery model which prioritizes the local risks and needs of a community.
- **2012: Crime Prevention in Ontario: A Framework for Action**

2013 to  
2016

- MCSCS engaged with pilot communities across Ontario to test components of the Community Safety and Well-Being Framework
- **2014: Community Safety and Well-Being in Ontario: A Snapshot of Local Voices**

2017

- **Community Safety and Well-Being Planning Framework: A Shared Commitment in Ontario**

2018

- Bill 175, Safer Ontario Act passed which included section 187 (1) under the *Police Services Act*: "Every municipal council shall prepare, and by resolution, adopt a community safety and well-being plan."

2019

- **Community Safety and Policing Act, 2019** passed in March (however, has not yet been enacted), with the continued municipal requirement to complete a CSWB Plan.

# Community Safety and Well-Being Framework

## Objectives

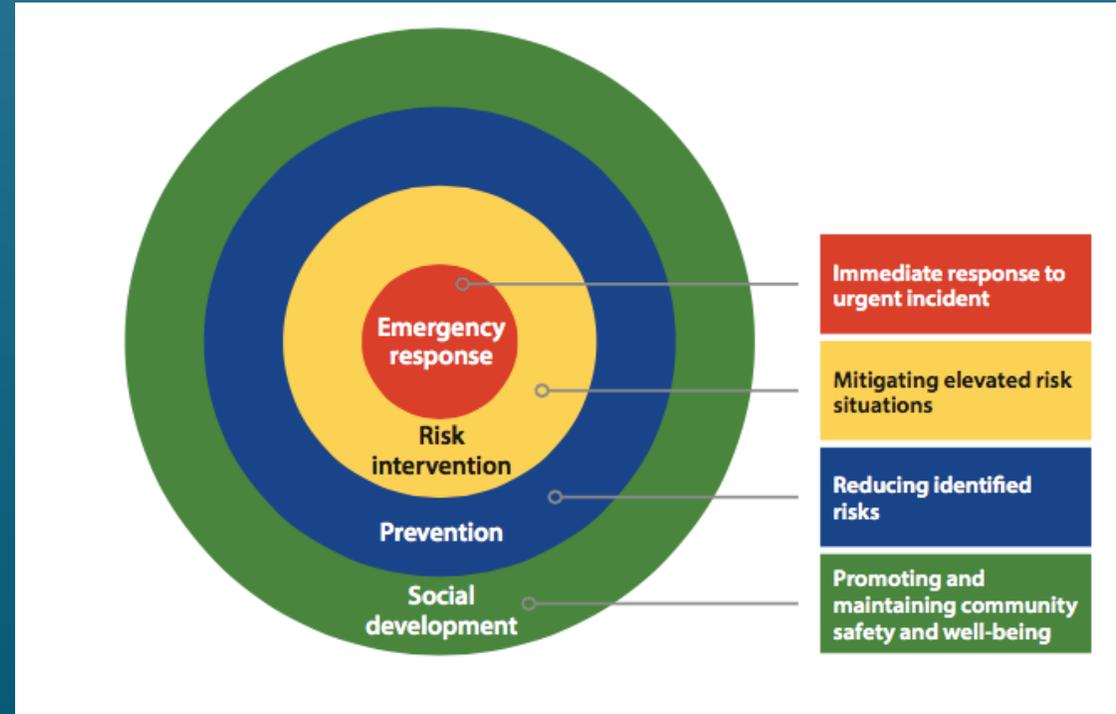
- Create communities whereby individuals are able to access the services they need, when they need them, in an efficient and effective way.
- To accomplish this, this Framework is designed to coordinate an innovative, multi-sector approach to community safety and well-being that focuses on social development, prevention and risk intervention strategies, thereby:
  1. Reducing harm, crime or victimization of individuals by meeting their needs before escalation to crisis, and;
  2. Preventing more costly emergency response interventions

# Community Safety and Well-Being Framework

## Pillars of Framework

1. Social Development
2. Prevention
3. Risk Intervention
4. Incident Response

### Zones of Intervention for Community Safety and Well-Being Planning



# Community Safety and Well-Being Plan

## Critical Success Factors

1. **Strength Based:** work already happening
2. **Risk-Focused:** risks  $\neq$  incidents
3. **Awareness & Understanding:** all community members know their role
4. **High-Level Commitment:** decision makers, political leaders
5. **Effective Partnerships:** meaningful connections
6. **Evidence & Evaluation:** research and data
7. **Cultural Responsiveness:** needs of diverse groups

# Community Safety and Well-Being Plan

## Benefits



# Advisory Committee

## Co-Chairs

Chief Bryan MacCulloch, Chief of Police, NRPS  
Ron Tripp, CAO, Niagara Region

- Brock University
- City of Niagara Falls
- City of St. Catharines
- Contact Niagara
- District School Board of Niagara
- Entité<sup>2</sup> (French Language Health Planning Entity)
- Family and Children's Services Niagara
- Gillian's Place
- Greater Niagara Chamber of Commerce
- Niagara Indigenous Community Advisory Board
- Niagara Catholic District School Board
- Niagara College
- Niagara Community Legal Clinic
- Niagara Health
- Niagara Medical Group Family Health Team
- Niagara Region
  - CAO
  - Community Services
  - Public Health
- Niagara Regional Police Board
- Niagara Regional Police Service
- Positive Living Niagara
- The RAFT
- Township of West Lincoln
- YMCA

# Engagement Approach

- Extensive consultation: over 40+ face to face sessions
- Legislation: youth, members of racialized groups and members of First Nations, Métis and Inuit communities
- Diverse perspectives: clients and service providers, Niagara residents, community groups, business owners, educational institutions, etc.
- Lifespan approach
- Across Niagara
- Methods: focus groups, online survey, large community sessions, conference

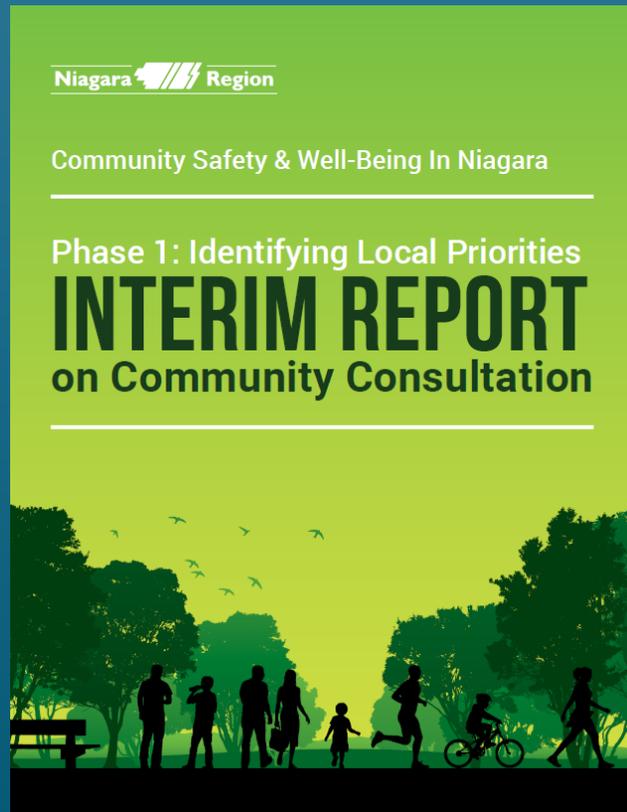
# Phase 1: *Community Consultation*

*Between February and March 2020:*

- In-person and virtual focus groups included:
  - Over 150 staff from across 70 different organizations
  - Over 85 clients or advisors from across 8 lived experience or client advisory groups.
- Online public survey received responses from 1,279 residents

**\*March 2020 – COVID-19 pandemic + Emergency Orders\***

# Released the Interim Report on Community Consultation



## *Objectives*

- Identify, prioritize and address issues that impact the health, safety and well-being of Niagara residents beyond the COVID-19 pandemic;
- Identify opportunities to collaborate between organizations to coordinate services;
- Increase understanding of local priorities and vulnerable groups; and,
- Increase awareness of local services and system gaps.

# New CSWB Deadline

**December 24, 2020:**

Received memo stipulating that the new deadline for municipalities to prepare and adopt a CSWB Plan is now **July 1, 2021**.

## Solicitor General

Office of the Solicitor General  
25 Grosvenor Street, 18<sup>th</sup> Floor  
Toronto ON M7A 1Y6  
Tel: 416 325-0408  
MCSOS.Feedback@Ontario.ca

## Solliciteur général

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MCSOS.Feedback@Ontario.ca



132-2020-5553  
By email

December 24, 2020

Dear Head of Council/Chief Administrative Officer/Municipal Clerk:

As you know, on January 1, 2019, amendments to the *Police Services Act* (PSA) came into force which mandate every municipality in Ontario to prepare and adopt a community safety and well-being (CSWB) plan, working in partnership with police services/boards and various other sectors, including health/mental health, education, community/social services, and children/youth services. As previously communicated, municipalities originally had two years from the in-force date to prepare and adopt their first CSWB plan (i.e., by January 1, 2021).

The government recognizes that the pandemic has created unprecedented challenges for communities across Ontario. Over the past several months, we have heard from municipal partners that resources have been redirected to the pandemic response and, as a result, some have experienced delays in their CSWB planning and engagement processes.

In an effort to support municipal, policing and community partners during the emergency, on April 14, 2020, the government passed the *Coronavirus (COVID-19) Support and Protection Act, 2020*, which amended the PSA to allow the Solicitor General to prescribe a new deadline for the completion and adoption of CSWB plans post January 1, 2021. This amendment came into force immediately upon Royal Assent.

**I would like to inform you that the new deadline for municipalities to prepare and adopt a CSWB plan is now July 1, 2021.** This extension provides municipalities with an additional six months to complete their plans.

This change will ensure municipalities, police services and local service providers can continue to dedicate the necessary capacity and resources to respond to COVID-19, while also providing adequate time to effectively undertake consultations, work collaboratively with multi-sectoral partners, and meet the legislative requirements to develop meaningful and effective CSWB plans.

Community partners continue to underscore the importance and need for this type of holistic planning that addresses crime and complex social issues on a long-term, sustainable basis and improves the safety and well-being of Ontario communities.

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# Phase 2: Targeted Community Consultation

## Public Survey

- Niagara Region Public Health's "Community Health" survey integrated key CSWB survey questions related to priority areas

## Focus Groups

### *Scheduled*

1. Indigenous Community via Niagara Chapter of Native Women (**5 focus group sessions**)
2. Niagara Ontario Health Team - Mental Health and Addictions Working Group
3. Police Services Board
4. Niagara Francophone Interagency Table
5. Developmental Sector Service Managers

# UPDATED

## 2021 Timeline + Objectives

Month	Meeting	Date/Details	Objectives
January	NO	<i>Rationale: Peak of Second Epidemic Wave</i>	
February	YES	February 3, 2021	<ul style="list-style-type: none"> <li>• Review TOR</li> <li>• Elect Chair / Co-Chairs</li> <li>• <i>(Targeted Phase 2: Community Consultation completed)</i></li> </ul>
March	YES	TBD	<ul style="list-style-type: none"> <li>• Identify Local Priorities</li> <li>• Determine Outcomes &amp; Select Strategies to Address Priorities</li> </ul>
April	YES	TBD	<ul style="list-style-type: none"> <li>• <i>Circulate Draft Niagara's Community Safety and Well-Being Plan and Collect Feedback</i></li> <li>• <b>Finalize Niagara's Community Safety and Well-Being Plan</b></li> </ul>
May	NO	-	<ul style="list-style-type: none"> <li>• <i>Provide Report and Presentation to Regional Council</i></li> </ul>
June	YES	TBD	<ul style="list-style-type: none"> <li>• <i>Submit to the Ministry of the Solicitor General</i></li> </ul>
July	YES	TBD	<ul style="list-style-type: none"> <li>• Establish Implementation Plan and Tables</li> <li>• Celebration and Reflection on Process</li> <li>• Review Terms of Reference</li> </ul>

# Today's Session: Accessibility Advisory Committee Consultation

- Participate
- Share your Voice
- Provide Open and Honest Feedback



# Question 1

What does a “safe and well”  
community mean to you?

Go to [www.menti.com](http://www.menti.com) and enter the code I will  
provide.

## Question 2

What are the top safety and well-being issues facing Niagara?

Go to [www.menti.com](http://www.menti.com) and enter the code I will provide.

# Question 3

What are we doing well and what opportunities do we have to improve?

Thank you!

**THE REGIONAL MUNICIPALITY OF NIAGARA  
ACCESSIBILITY ADVISORY COMMITTEE  
OPEN SESSION**

**AAC 1-2021  
Tuesday, January 19, 2021  
Meeting held by Video Conference**

Committee Members Present via Video Conference: G. Eden, I. Greaves, L. Hay, B. Kon, H. Matthews, C. Peddle, D. Whipple (Vice-Chair)

Absent/Regrets: Councillor Ip (Chair), V. Sparling, C. Theal

Staff Members Present via Video Conference: K. Lotimer, Legislative Coordinator, S. Murphy, Accessibility Advisor, C. Perreault, Web Communications Coordinator, G. Szaszi, Projects Manager, Housing Development, Niagara Regional Housing

Others Present via Video Conference: T. Morden, Niagara Regional Police

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**1. CALL TO ORDER**

K. Lotimer, Legislative Coordinator, called the meeting to order at 1:42 p.m.

**2. DISCLOSURES OF PECUNIARY INTEREST**

There were no disclosures of pecuniary interest.

**3. SELECTION OF COMMITTEE CHAIR AND VICE-CHAIR**

**3.1 Call for Nominations for Committee Chair**

Kelly Lotimer, Legislative Coordinator, called for nominations for the position of Chair of the Accessibility Advisory Committee for the 2021-2022 term.

Moved by C. Peddle  
Seconded by G. Eden

That Councillor Ip **BE NOMINATED** as Chair of the Accessibility Advisory Committee for a two-year term (2021-2022).

3.2 Motion to Close Nominations for Committee Chair

Kelly Lotimer, Legislative Coordinator, called a second and third time for nominations for the position of Accessibility Advisory Committee Chair. There being no further nominations, it was:

Moved by D. Whipple  
Seconded by G. Eden

That nominations for the position of Chair of the Accessibility Advisory Committee **BE CLOSED**.

**Carried**

3.3 Voting for the Position of Committee Chair

There being only one nominee for the position, Ms. Lotimer announced that Councillor Ip would be the Chair of the Accessibility Advisory Committee for the 2021-2022 term.

3.4 Call for Nominations for Committee Vice-Chair

Kelly Lotimer, Legislative Coordinator, called for nominations for the position of Vice-Chair of the Accessibility Advisory Committee for the 2021-2022 term.

Moved by I. Greaves  
Seconded by B. Kon

That Dan Whipple **BE NOMINATED** as Vice-Chair of the Accessibility Advisory Committee for a two-year term (2021-2022).

3.5 Motion to Close Nominations for Committee Vice-Chair

Kelly Lotimer, Legislative Coordinator, called a second and third time for nominations for the position of Accessibility Advisory Committee Vice-Chair. There being no further nominations, it was:

Moved by H. Matthews  
Seconded by C. Peddle

That nominations for the position of Vice-Chair of the Accessibility Advisory Committee **BE CLOSED**.

**Carried**

3.6 Voting for the Position of Committee Vice-Chair

There being only one nominee for the position, Ms. Lotimer announced that Dan Whipple would be the Accessibility Advisory Committee Vice-Chair for the 2021-2022 term.

At this point in the meeting, Committee Vice-Chair, Dan Whipple assumed the chair.

4. **PRESENTATIONS**

4.1 Canada 2022 Summer Games Update

Jane Arkell, Communications Director, Canada 2022 Summer Games, provided information respecting Niagara 2022 Canada Summer Games. Topics of the presentation included:

- Niagara 2022 Canada Summer Games Mission/Vision
- Niagara 2022 Canada Summer Games Accessibility Working Group
- Legacy - Canada Games Park
- Economic Impact to Niagara

5. **DELEGATIONS**

There were no delegations.

6. **ITEMS FOR CONSIDERATION**

6.1 AAC-C 1-2021

2021 Accessibility Advisory Committee Meeting Dates

Moved by H. Matthews  
Seconded by I. Greaves

That Correspondence Item AAC-C 1-2021, being a memorandum from S. Murphy, Accessibility Advisor, dated January 19, 2021, respecting 2021 Accessibility Advisory Committee Meeting Dates **BE RECEIVED** and the following recommendation **BE APPROVED**:

1. That the Accessibility Advisory Committee meetings **BE HELD** on Tuesdays at 1:30 p.m. on the following dates in 2021:

March 30, June 1, September 28, and November 30.

**Carried**

**7. CONSENT ITEMS FOR INFORMATION**

Moved by L. Hay  
Seconded by B. Kon

That the following items **BE RECEIVED** for information:

AAC-C 2-2021

Transit Systems of Niagara - Draft of Bus Stop Accessibility Criteria & Guidelines

AAC 3-2020

Accessibility Advisory Committee Meeting Minutes - September 1, 2020

**Carried**

**8. OTHER BUSINESS**

**8.1 COVID-19 Vaccinations**

D. Whipple, Committee Vice-Chair, enquired about the vaccination plan for individuals with accessibility issues. Steve Murphy, Accessibility Advisor, advised that he will invite Public Health staff to the meeting being held on March 30, 2020, to provide information respecting Niagara Region's vaccination plan.

**8.2 Set-out Services for Garbage Collection**

D. Whipple, Committee Vice-Chair, enquired about the process of requesting garbage set out services with the Region's new waste management providers. Steve Murphy, Accessibility Advisor, advised Committee members that he will invite Waste Management staff to the meeting being held on March 30, 2020, to provide information respecting the process for requesting this service.

**9. NEXT MEETING**

The next meeting will be held on Tuesday, March 30, 2021, at 1:30 p.m.

**10. ADJOURNMENT**

There being no further business, the meeting adjourned at 2:32 p.m.

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Dan Whipple  
Committee Vice-Chair

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Kelly Lotimer  
Legislative Coordinator

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Ann-Marie Norio  
Regional Clerk