



THE REGIONAL MUNICIPALITY OF NIAGARA  
ACCESSIBILITY ADVISORY COMMITTEE  
AGENDA

AAC 2-2020

Tuesday, March 24, 2020

1:30 p.m.

Committee Room 4

Niagara Region Headquarters

1815 Sir Isaac Brock Way, Thorold ON

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	Pages
1. <u>CALL TO ORDER</u>	
2. <u>DISCLOSURES OF PECUNIARY INTEREST</u>	
3. <u>PRESENTATIONS</u>	
3.1 <u>Business Licensing By-law Review</u> Angelo Apfelbaum, Manager, Business Licensing	3 - 10
3.2 <u>Community Safety &amp; Well Being Plan</u> Michelle Johnston, Integrated Planning & Policy Advisor and Sandy Dupuis, Manager, Compliance & Community Engagement	11 - 21
4. <u>DELEGATIONS</u>	
5. <u>ITEMS FOR CONSIDERATION</u>	
6. <u>CONSENT ITEMS FOR INFORMATION</u>	
6.1 <u>AAC 1-2020</u> Accessibility Advisory Committee Meeting Minutes January 7, 2020	22 - 24
7. <u>OTHER BUSINESS</u>	

8. **NEXT MEETING**

The next meeting will be held on Tuesday, June 23, 2020 at 1:30 p.m. in Committee Room 4.

9. **ADJOURNMENT**

If you require any accommodations for a disability in order to attend or participate in meetings or events, please contact the Accessibility Advisor at 905-980-6000 ext. 3252 (office), 289-929-8376 (cellphone) or [accessibility@niagararegion.ca](mailto:accessibility@niagararegion.ca) (email).

# Business Licensing By-law Review

Accessible Transportation Services  
(Taxi and Shuttles)

Tuesday March 24, 2020

# How Many Accessible Taxi-Cabs Do We Licence?

- 351 Taxi-Cabs licenced in Niagara Region
- 44 of those are accessible Taxi-Cabs
- All taxi plates are issued for the entire Region not by local municipality
- Taxi-Cabs cannot charge any extra fees for an accessible service, must be the same fees as a regular taxi-cab
- Taxi-Cabs cannot start the meter until after the passenger, mobility device or any other mobility aid is secured

# Other Accessible Services Licensed By The Region

- Approximately 62 Paratransit and Patient Transfer accessible shuttle vehicles licensed by the Region
- Charge flat rate fees
- Generally not an on-demand service
- Mainly used to transport passengers to medical appointments
- Must be booked in advance

# What Are Our Needs?

- Our population in Niagara Region is aging
- 16% of our residents require some form of accessible transportation service and this number increases every year
- Transit services throughout the Region are accessible and there are specific mobility transit services
- Need on demand accessible services that meet community needs today and into the future

# Next Steps - NRPS

- Niagara Region staff has contributed to the content of a memo to be submitted to NRPS Board in partnership with NRPS leadership for review.
- This memo will be review by the NRPS Board on June 28, 2018
- The memo requests that the Board pass a motion declaring their official position regarding the enforcement of adult entertainment should the Region take back enforcement of all other business licenses (of which it has jurisdiction).

# How Can You Help?

- Do you have any concerns about our accessible taxi-cab services
- What issues have you experienced when using accessible taxi-cab services
- Do we need more accessible taxi-cab services, if so why
- What suggestions do you have to improve our accessible taxi-cab services



# Things To Consider

- Our closest similar sized municipality has 21 accessible taxi-cabs
- The cost of accessible taxi-cabs
- The low call volumes
- Insurance costs
- Finding and retaining accessible taxi-cab drivers

# Questions?

Angelo Apfelbaum

Manager, Business Licensing

Niagara Region

905-980-6000 ext 6381

[Angelo.Apfelbaum@niagararegion.ca](mailto:Angelo.Apfelbaum@niagararegion.ca)

# Community Safety & Well-Being Plan

Sandy Dupuis & Michelle Johnston  
Compliance & Community Engagement Subdivision  
Community Services Department

# Community Engagement Team



**Michelle  
Johnston**

Integrated  
Planning &  
Policy Advisor

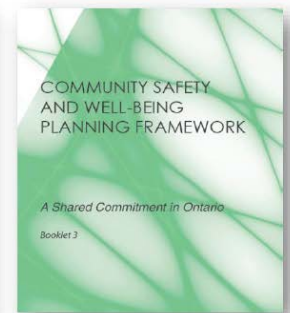
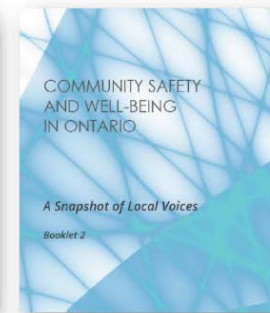
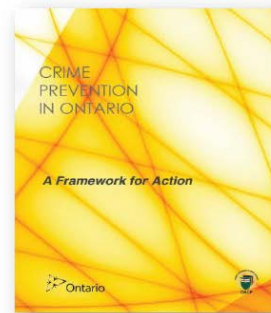


**Sandy  
Dupuis**

Manager of  
Compliance &  
Community  
Engagement

# Background

- Police services frequently respond to crisis situations that are non-criminal in nature
- Need to re-focus efforts on long-term benefits of social development, preventing, and mitigating acutely elevated risk



2012

2014

2017

# Mandating CSWB Planning

- New legislation mandates every municipal council to prepare and adopt a CSWB plan by Dec 2020
- Objective: To create communities whereby individuals are able to access the services they need, when they need them, in an efficient and effective way.
- Community engagement: General public, community organizations, sector leadership, individuals with lived experience access social and health services in the community
- Data Assessment

# Advisory Committee

- Brock University
- City of Niagara Falls
- City of St. Catharines
- Contact Niagara
- District School Board of Niagara
- Entité<sup>2</sup> (French Language Health Planning Entity)
- Family and Children's Services Niagara
- Greater Niagara Chamber of Commerce
- Niagara Indigenous Community Advisory Board
- Niagara Catholic District School Board Niagara College
- Niagara Health
- Niagara Region
  - CAO
  - Community Services
  - Public Health
- Niagara Regional Police Board
- Niagara Regional Police Service
- Township of West Lincoln

# Engagement Approach

- Extensive consultation: over 40+ face to face sessions
- Legislation: youth, members of racialized groups and members of First Nations, Métis and Inuit communities
- Diverse perspectives: clients and service providers, Niagara residents, community groups, business owners, educational institutions, etc.
- Lifespan approach
- Across Niagara
- Methods: focus groups, online survey, large community sessions, conference



# Today's Session

- Participate
- Share your Voice
- Provide Open and Honest Feedback
- Be Respectful of Others



# Question 1

What does a “safe and well” community mean to you?

## Question 2

How safe and well is  
Niagara when compared to  
other municipalities?

# Question 3

What are the top safety and well-being issues facing Niagara?

# Thank you!

**THE REGIONAL MUNICIPALITY OF NIAGARA  
ACCESSIBILITY ADVISORY COMMITTEE  
OPEN SESSION**

**AAC 01-2020  
Tuesday, January 7, 2020  
Committee Room 4  
Niagara Region Headquarters  
1815 Sir Isaac Brock Way, Thorold ON**

Committee: Councillor Ip (Chair), I. Greaves, L. Hay, T. Hore, B. Kon, H. Matthews, V. Sparling, D. Whipple (Vice-Chair)

Absent/Regrets: G. Eden, C. Peddle, C. Theal

Staff: K. Lotimer, Legislative Coordinator, T. McClellan, Building Services Manager, Community Services, C. Mustard, Real Estate Coordinator, S. Murphy, Accessibility Advisor, C. Perreault, Web Communications Coordinator, M. Robinson, Director, GO Implementation Project, K. Whittard, Clinical Team Manager, Public Health

Others Present: M. Ferrusi, Niagara Peninsula Conservation Authority, T. Morden, Niagara Regional Police, M.J. Wszynski, Niagara Centre for Independent Living

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**1. CALL TO ORDER**

Committee Chair Ip called the meeting to order at 1:30 p.m.

**2. DISCLOSURES OF PECUNIARY INTEREST**

There were no disclosures of pecuniary interest.

**3. PRESENTATIONS**

**3.1 Specialized Transit in Niagara**

Steve Wilks, Project Manager, IBI Group, through a conference call, provided information respecting Specialized Transit in Niagara - Recommendations - A Way Forward. Topics of the presentation included:

- Recap
  - Guiding Principles
  - Imagine Possibilities - Opportunities
- Recommendations - A Way Forward
- Implementation Plan
- Draft Specialized Transit Application Form
- Next Steps

Moved by D. Whipple  
Seconded by I. Greaves

That the Accessibility Advisory Committee **ENDORSE** the Niagara Region  
Specialized Transit Draft Report.

**Carried**

**4. DELEGATIONS**

There were no delegations.

**5. ITEMS FOR CONSIDERATION**

There were no items for consideration.

**6. CONSENT ITEMS FOR INFORMATION**

Moved by T. Hore  
Seconded by L. Hay

That the following items **BE RECEIVED** for information:

AAC 04-2019  
Accessibility Advisory Committee Meeting Minutes  
September 17, 2019

AAC 05-2019  
Accessibility Advisory Committee Meeting Minutes  
November 14, 2019

**Carried**

**7. OTHER BUSINESS**

**7.1 Next Scheduled Meeting of the Accessibility Advisory Committee**

Councillor Ip reminded Committee members that this meeting was called by the Committee Chair and was not a regularly scheduled meeting. She advised that as the next meeting was scheduled to be held in three weeks and there were insufficient agenda items; Committee members should consider cancelling the meeting scheduled for January 28, 2020.

Moved by D. Whipple  
Seconded by H. Matthews

That the Accessibility Advisory Committee meeting scheduled to be held on Tuesday, January 28, 2020, **BE CANCELLED**.

**Carried**

**8. NEXT MEETING**

The next meeting will be held on Tuesday, March 24, 2020 at 1:30 p.m. in Committee Room 4.

**9. ADJOURNMENT**

There being no further business, the meeting adjourned at 2:02 p.m.

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Councillor Ip  
Committee Chair

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Kelly Lotimer  
Legislative Coordinator

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Ann-Marie Norio  
Regional Clerk