Culture of Diversity, Equity and Inclusion

- **Journey**: Results in moving us along in this journey (where you never reach a final destination)
- **Acceptance**: Creates an environment where people feel accepted and valued for being their authentic selves
- **Relationships**: Improves our relationships with community stakeholders
- **Engagement**: Leads to enhanced engagement, productivity and innovation, career satisfaction and wellness
- **Talent**: Allows us to attract, retain and promote talent who embody our values of unity, responsibility and loyalty
- **Reputation**: Contributes to our reputation as an employer of choice
Chief of Police – Community Inclusion Council (CoP-CIC)

Value Statement:

• Through collaboration, transparency, strong communication strategy and in partnership with the community, we are committed to the following:
  • To acknowledge TRC / MMIWG as a priority;
  • Affirm the Charter of Rights & Freedoms;
  • Affirm the dignity of all, regardless of heritage, education, beliefs, race, creed, religion, gender, age, sexual orientation, gender identity, physical or mental capabilities, or income (Human Rights Code);
  • Leverage diversity and inclusivity to foster an environment of respect, understanding and accepting differences;
  • Build public awareness, develop, nurture, support and promote a culture of diversity and inclusivity;
  • Recognize that diversity and inclusivity are central to the Niagara Region being viewed as a welcoming and safe community;
In an effort to increase the diversity of police applicants since the beginning of 2018, the Recruiting Unit has done the following:

- Hosted Women In Policing events
- Attended Association of Black Law Enforcers (ABLE) Conference Recruiting event
- Attended Project Impact to promote policing as a career to at risk
- Attended the Niagara College Students Event
- Blue Line Emergency Services Career Expo
- High School Recruitment Event with Niagara College
- Presented to the Chief's Community Inclusion Council to promote policing
- Attended South Asian Career Fair in Toronto
- Attended Indigenous Career Fair in St. Catharines
- Hosted online (Zoom) Recruitment Event with members of Black community
Use of Force Continuum

The officer continuously assesses the situation and selects the most reasonable option relative to those circumstances as perceived at that point in time.
Accountability/Oversight

• Internal oversight
  • Professional Standards Unit
• External oversight
  • Police Services Board
  • Office of the Independent Police Review Director (OIPRD)
  • Special Investigations Unit (SIU)
  • Ontario Civilian Police Commission (OCPC)
## Calls for Service – Mental Health

<table>
<thead>
<tr>
<th>Year</th>
<th>Apprehensions</th>
<th>Non-Apprehensions</th>
<th>Suicides</th>
<th>Total</th>
<th>% Increase - 2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>2010</td>
<td>729</td>
<td>526</td>
<td>21</td>
<td>1,276</td>
<td>-</td>
</tr>
<tr>
<td>2011</td>
<td>783</td>
<td>530</td>
<td>38</td>
<td>1,351</td>
<td>6%</td>
</tr>
<tr>
<td>2012</td>
<td>804</td>
<td>771</td>
<td>30</td>
<td>1,605</td>
<td>26%</td>
</tr>
<tr>
<td>2013</td>
<td>1,073</td>
<td>1,039</td>
<td>29</td>
<td>2,141</td>
<td>68%</td>
</tr>
<tr>
<td>2014</td>
<td>1,283</td>
<td>1,307</td>
<td>29</td>
<td>2,619</td>
<td>105%</td>
</tr>
<tr>
<td>2015</td>
<td>1,695</td>
<td>1,476</td>
<td>19</td>
<td>3,190</td>
<td>150%</td>
</tr>
<tr>
<td>2016</td>
<td>1,737</td>
<td>2,011</td>
<td>18</td>
<td>3,766</td>
<td>195%</td>
</tr>
<tr>
<td>2017</td>
<td>1,975</td>
<td>2,841</td>
<td>16</td>
<td>4,832</td>
<td>278%</td>
</tr>
<tr>
<td>2018</td>
<td>2,224</td>
<td>3,080</td>
<td>12</td>
<td>5,316</td>
<td>316%</td>
</tr>
<tr>
<td>2019</td>
<td>2,064</td>
<td>2,537</td>
<td>9</td>
<td>4,601</td>
<td>216%</td>
</tr>
<tr>
<td>2020</td>
<td>1,006</td>
<td>1,096</td>
<td>9</td>
<td>2,111</td>
<td></td>
</tr>
<tr>
<td>June 30</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Mobile Crisis Rapid Response Team (MCRRT)

- 612 individuals served
- 868 face-to-face interactions
- MCRRT team supports St. Catharines/Thorold district
- 688 connections to service
- 623 calls diverted from hospital stays
- 7 days/week
  - 12 hours a day (noon to midnight)
- 717 interactions were de-escalated without police apprehension
- 365 days/year
MCRRT Data

• 2019
  • MCRRT responded to 21% of total mental health calls for service
    • Where a response was possible:
      • 69% of persons in crisis were diverted to the appropriate support agencies within our community.
    • Where a response was not possible:
      • 51% of persons in crisis were diverted to the appropriate support agencies within our community.
“When we are talking about “defunding” police and putting more resources into mental health, part of that is potentially giving more funding to police to increase mental health training so that we can work as partners”

- Tara McKendrick, Executive Director of the Canadian Mental Health Association, Niagara Branch

(June 24, 2020 NewsTalk 610 CKTB)
Situational Tables/Community Safety Well Being Plan
Foot Patrol
Calls for Service increased by 16.3% from 2015 to 2019.

The Niagara Region population has increased by 11% from the 1996 to the 2016 Census and is projected to increase by another 6.6% from 2016 to 2020.
Strategic Plan Aligns with Council Priorities

01 SUPPORTING BUSINESSES AND ECONOMIC GROWTH
A coordinated approach to fostering economic growth in Niagara

02 HEALTHY AND VIBRANT COMMUNITY
Foster a high quality of life through safe, healthy, and inclusive neighbourhoods through the delivery of quality, affordable and accessible human services

03 RESPONSIBLE GROWTH AND INFRASTRUCTURE PLANNING
Sustainable investments in transportation, transit and infrastructure, while aligning infrastructure planning with preservation of the natural environment

04 SUSTAINABLE AND ENGAGING GOVERNMENT
A commitment to high quality, efficient, fiscally sustainable and coordinated core services through enhanced communication, partnerships and collaborations with the community

Enhance Public Safety
Organizational Excellence
Fostering a Culture of Community Collaboration & Engagement
Funding Sources/Operating Budget by Service

Municipal Levy
90%

Police Operations
91%
Police Operations Breakdown by Functional Area

- District Operations: 80%
- Court Security & Prisoner Management: 10%
- Policy & Risk Management: 4%
- Emergency Response: 6%
0% Budget = -3%
Body Worn Cameras
Collection of Identifying Information (Street Checks)

<table>
<thead>
<tr>
<th>Year</th>
<th>Number of attempted collections</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>40</td>
</tr>
<tr>
<td>2018</td>
<td>3</td>
</tr>
<tr>
<td>2019</td>
<td>0</td>
</tr>
</tbody>
</table>