

COM-C 24-2020 Appendix 1



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Phone: 905-682-9201
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July 24, 2020

Ann-Marie Norio, Regional Clerk
Niagara Region
1815 Sir Isaac Brock Way
Thorold, ON L2V 4T7

Dear Ms. Norio,

In compliance with Section 11.3. of The Regional Municipality of Niagara/Niagara Regional Housing Operating Agreement, please see attached the NRH 2019 Annual Report on the Corporation's activities and achievements, consisting of a two-page memo with an embedded short video report.

Your assistance is requested in moving report NRH 10-2020, the NRH 2019 Annual Report, through the Public Health & Social Services Committee to Regional Council for information.

Sincerely,

A handwritten signature in black ink, appearing to read 'Walter Sendzik', with a long horizontal line extending to the right.

Councillor Walter Sendzik
Chair



Niagara Regional Housing

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MEMORANDUM

Date: July 24, 2020

To: Niagara Regional Housing Board of Directors

From: Donna Woiceshyn, Chief Executive Officer

Subject: NRH 2019 Annual Report

As the Board is aware, last year's Annual Report video was very positively received by Regional Council and in the community. Its style enabled NRH to provide a quick snapshot of our business, while retaining the viewer's interest and attention.

Staff decided to build on last year's success with another video, which will be available on the NRH website and the link will be emailed to stakeholders.

We tried to keep the video as engaging as possible to highlight the year's many successes, the hard work of NRH staff and partners, and the impact our work has on the community.

Please let me know if you have questions.



ANNUAL REPORT 2019

Message from the NRH Board Chair



Niagara Regional Housing is more than just housing – it's an organization that offers hope for a better future. Community housing benefits

our region at every level. When people have the housing they need, it improves physical and mental health, education and employment outcomes. At the neighbourhood level, housing improves social cohesion and economic development, can lead to a reduction in crime and allows individuals the opportunity to manage their lives and raise their families.

Since its creation by Niagara Region in 2002, NRH has been dedicated to providing and supporting quality community housing throughout Niagara. In 2020, we will be moving to a new stage, as we embrace human services integration through NRH's alignment into Community Services at Niagara Region. This new model presents even more new and encouraging opportunities to solve the problem of homelessness and housing in our region.

I am excited about the future, as NRH continues to find new ways, more partners and new ideas to accelerate the building and improved maintenance of social housing in our communities.

I hope you enjoy this video of our accomplishments: [2019 Annual Report](#)

Sincerely,
Walter Sendzik | NRH Chair