

Web and Mobile Waste Application

Public Works Committee

September 8, 2020

Background

Garbage, Recycling

[Collection](#)

[Schedule](#)

[Items Collected](#)

[Exemptions](#)

[Tags](#)

[Apartment Collection](#)

[Containers](#)

Find Your Collection Day and Pick-up Details

Please type your home address:

187

Search

- 187 Wyldewood Beach, Port Colborne
- 187 Forest Grove, Port Colborne
- 1870 Third Concession Road, Port Colborne
- 1871 Seventh Street Louth, St. Catharines
- 1877 Seventh Street Louth, St. Catharines
- 187 Chaffey Street, Welland
- 187 Catherine Street, Fort Erie
- 187 King Street, Welland

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Powered by **ReCollect**

Put your Items out by 7 a.m.

Items can be placed out the night before after 5 p.m.

Waste Info-line

Call the Waste Info-line

Monday - Friday

8:30 a.m. - 4:30 p.m.

905-356-4141

Toll-free: 1-800-594-5542



[Garbage Tags](#)

Prices and locations of garbage and refrigerant removal (CFC) stickers



[Large Item Collection](#)

Book online or call at least two working days in advance of your regular collection day

Collection Calendar Tool

- Residents will search for an address from Niagara Region's website, and use the calendar display to see waste collection day, limits and other details

Find Your Collection Day and Pick-up Details

Please type your home address:

×


[128 Oakwood Street, Port Colborne](#)
[128 Oakdale Avenue, St. Catharines](#)
[128 Oakland Avenue, Welland](#)

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[List](#)

[Powered by RCollect](#)

Just Moved In?

 [Garbage Bag Limit Exemptions](#)
Apply for diaper, daycare, medical,

Put your Items out by 7 a.m.

Items can be placed out the night before after 5 p.m.

Find Your Collection Day and Pick-up Details

128 Oakdale Avenue, St. Catharines
Garbage: 1 bag/can limit; \$2.50 for additional bag/can

[Get a reminder!](#) [Get a calendar](#) [Search for another address](#)

September 2020

today < >

Sun	Mon	Tue	Wed	Thu	Fri	Sat
30	31	1	2	3	4	5
			Garbage Blue/Grey Box Green Bin Leaf and Yard Waste			
6	7	8	9	10	11	12
			Garbage Blue/Grey Box Green Bin Leaf and Yard Waste			


Other calendar features


- Residents can sign up for reminders
- Educational information can be included as part of the reminders
- Service alerts will also be provided to residents who receive the automated notifications
- Metrics are available for Niagara Region


[< Back](#) **Get a reminder!**


How should we notify you?


Pick the reminder you'd like to receive. You can sign up for multiple reminders.

 Email >

 Phone Call >

 Embed in Outlook, Google Calendar, iCal >


 Print a Calendar >


 Service alerts only >


[< Back](#) **Add to Calendar**

Add to Calendar

Please choose the type of calendar application


 Add to Google Calendar

 Add to iCal

 Add to Microsoft Outlook





Print a Calendar

To print your calendar, please click the following

 Print a Calendar

Collection Schedule Garbage: 1 bag/can limit; \$2.50 for additional bag/can **Niagara Region**

128 Oakdale Avenue, St. Catharines

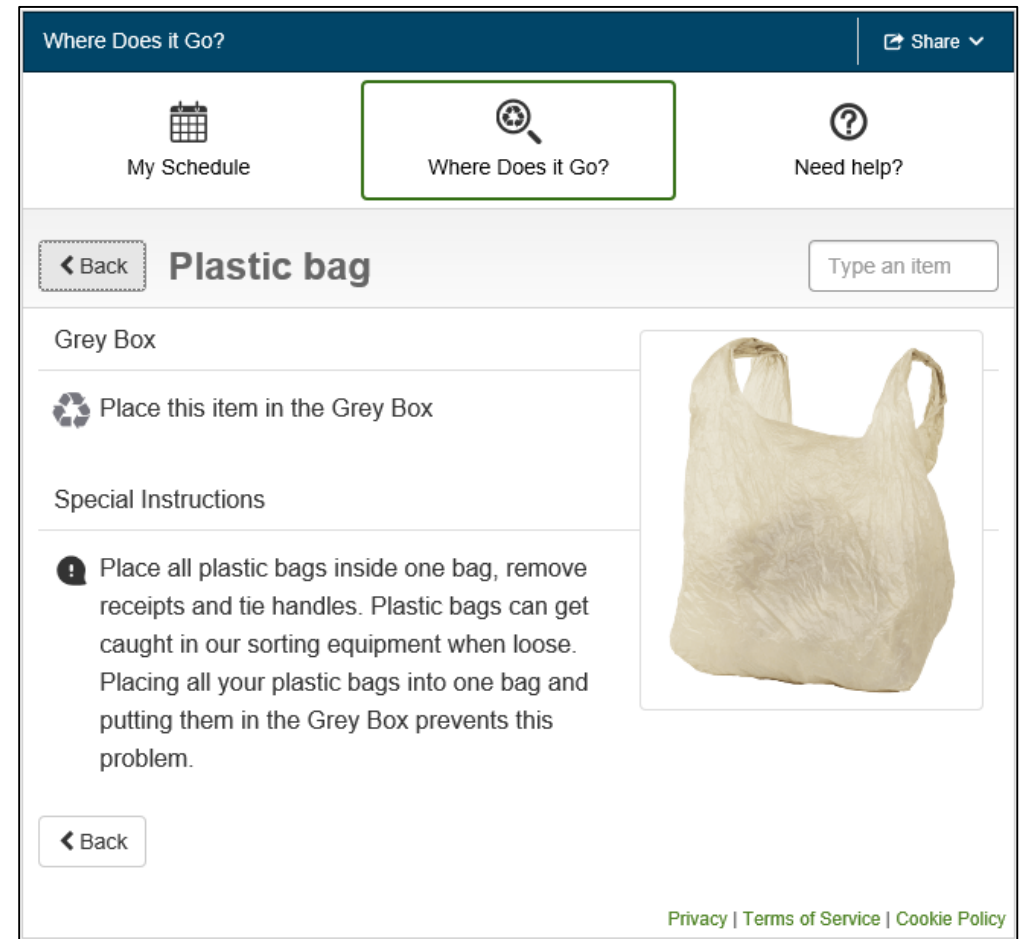
 : Garbage  : Blue/Grey Box  : Green Bin  : Leaf and Yard Waste

S	M	T	W	T	F	S
26	27	28	29	30	31	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15

Icons for collection: Garbage (black), Blue/Grey Box (blue), Green Bin (green), Leaf and Yard Waste (orange).

Waste Wizard Search Tool

- Includes over 700 items
- Provides users with the appropriate disposal method (curbside, depot, donation etc.)
- Provides the closest drop-off depot based on address
- Staff can track search results and use this information to target communication




The screenshot displays the 'Where Does it Go?' search tool interface. At the top, a dark blue header contains the title 'Where Does it Go?' and a 'Share' button. Below the header, three navigation options are shown: 'My Schedule' (calendar icon), 'Where Does it Go?' (magnifying glass icon, highlighted with a green border), and 'Need help?' (question mark icon). The main content area shows the search results for 'Plastic bag'. On the left, there is a 'Back' button and a 'Type an item' input field. The results are organized into sections: 'Grey Box' with a recycling icon and the instruction 'Place this item in the Grey Box', and 'Special Instructions' with an information icon and detailed text: 'Place all plastic bags inside one bag, remove receipts and tie handles. Plastic bags can get caught in our sorting equipment when loose. Placing all your plastic bags into one bag and putting them in the Grey Box prevents this problem.' A 'Back' button is located at the bottom left of the instructions. On the right side of the results, there is a large image of a yellow plastic bag. At the bottom right, there are links for 'Privacy | Terms of Service | Cookie Policy'.


Additional Examples


[< Back](#) **Aerosol cans (empty)**

Blue Box

 Place this item in the Blue Box


Special Instructions

 Remove the plastic lids and place them separately in the Blue Box.




[< Back](#) **Printer**

Return - Printer

 Please return this item to the listed location.

- [Best Buy Canada >](#)
- [Goodwill Niagara >](#)
- [Integrated Municipal Services \(Walker Industries\) >](#)
- [J.W. Sheldrick Sanitation >](#)



[< Back](#) **Asbestos**

Drop-Off - Humberstone Landfill

- [Humberstone Landfill >](#)

Drop-Off - Bridge Street Landfill

- [Bridge Street Landfill >](#)


Drop-Off - Niagara Road 12 Landfill


- [Niagara Road 12 Landfill >](#)

Drop-Off - Walker Environmental Group

- [Walker Environmental Group >](#)

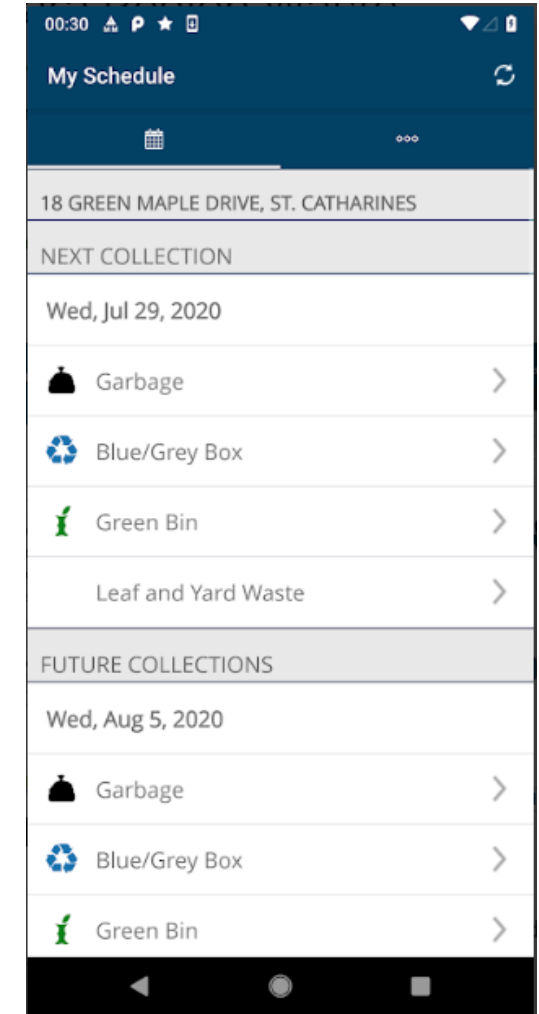
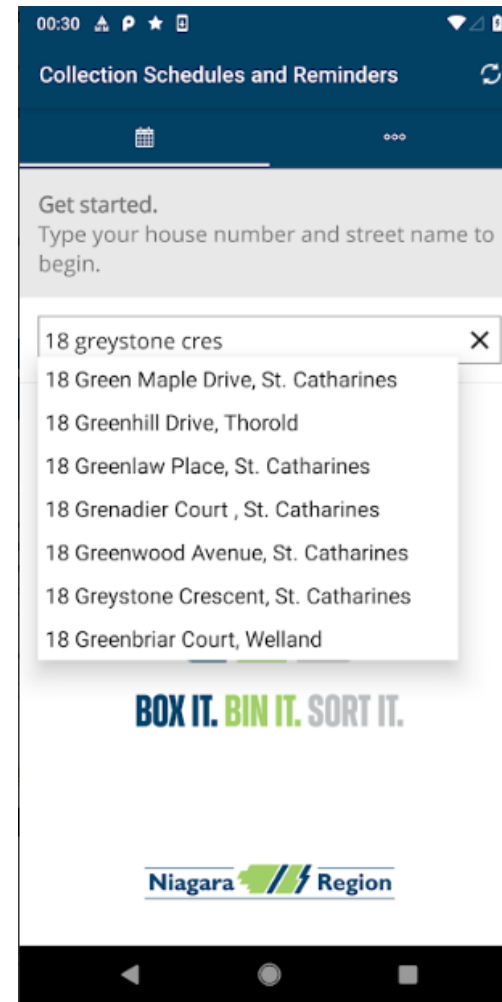
Special Instructions

 Place asbestos in either a 6mm thick plastic bag or double bag. Call the landfill before bringing the material for disposal. Disposal fees will apply. Asbestos is not collected at the curb. Asbestos is a hazardous material that was used in construction and heat proofing before the 1980s and may be found when renovating old buildings.



Mobile Application

- Residents will search 'Niagara Region Waste' to download the mobile app
- Collection calendar and search tool are both available on app
- Option to sign up for push notifications through the app as another reminder type



Moving Forward

- Web/mobile application will be promoted as part of the education campaign for new waste collection contract and beyond
- Promotional pieces to include QR code for touchless download options for the app
- Waste Info-Line staff will have the ability to sign up residents for reminders



Questions?