

Appendix 5: COVID-19 2020 Financial Impact Summary (in thousands)

The information available and estimated to date has been summarized into the following key categories.

1. Total COVID Gross Cost: This category represents all costs tracked and associated with the emergency response including costs that can be accommodated within our approved 2020 budget. It is important to note that while the Region does have an established base budget to support some of these expenditures, it is not what was originally contemplated in the base budget and may result in delays in work plans and/or backlogs after the emergency is complete.
2. Net COVID Cost: This category considers confirmed funding sources that have been matched to eligible expenditures.
3. Net Deficit/(Surplus): This category removes the costs that can be supported by our approved base budget. It also considers strategic and other mitigations (offset by other non-COVID pressures) the Region has been able to identify and put in place to help manage the cost of the emergency.

	Total
Redeployed Resources	
EOC Dedicated Resources ¹	\$ 4,952
Lost Productivity – Staff Unable to Work ²	3,289
Redeployed Resources ³	11,936
Emergency Child Care Costs ⁴	602
Total redeployed resources	20,780
Costs incremental to base budget	
Additional labour related costs ⁵	11,117
Pandemic Pay & PSW Wage Enhancement ⁶	5,669
Purchases made ⁷	14,346
Total costs incremental to base budget	31,132
Lost Revenue ⁸	14,382
Cost Savings ⁹	(17,306)
Total COVID Gross Cost	48,987
Confirmed Funding Matched to Expenses ¹⁰	(47,911)
Net COVID Cost to Region	1,076
Strategic and Other Mitigations ¹¹	(21,824)
Redeployed resources	(20,780)
Net Deficit/(Surplus)	\$ (41,528)

- ¹ Mar 13 to June 29 - Assumes 100% of salary and benefit costs to any staff member fully activated in the Regional EOC, Public Health EOC, and EMS EOC . As of June 30th, all EOC members have estimated their ongoing time commitment and costs have been estimated accordingly.
- ² Staff unable to work due to self-isolation, needing to care for family members or being sick directly associated with COVID-19.
- ³ Corporate cost of staff redeployed from their main role to new roles to support the pandemic.
- ⁴ Emergency child care services were provided as requested by the province. Costs include base staffing and supplies used while delivering emergency childcare in April through June.
- ⁵ Additional salary, benefits and overtime costs related to managing the emergency. Overtime (banked and paid) represents 21% of the additional labour-related cost, which averages to an additional 20 FTE each week of the pandemic.
- ⁶ Final pandemic pay from April 24 to August 13 and PSW wage enhancement from October 1 to December 31. The total is allocated by department as follows: Seniors Services \$4.3 million thousand, Homelessness Services \$0.4 million, Emergency Medical Services \$1 million, Public Health Programs \$0.04 million.
- ⁷ Additional purchase commitments made to directly support the emergency (e.g. cleaning supplies and services, personal protective equipment, emergency shelter, screening, advertising). As of February 16, 2021, the Region has executed 43 special circumstance purchases over \$10 thousand for a total value of \$7.3 million. These purchases consist mainly of personal protective equipment, cleaning supplies/services, emergency shelter, homelessness agency support and screening services. Staff will continue to rely on the special circumstance provisions in the procurement by-law on an as-required basis and report back to Council as needed.
- ⁸ Estimated loss of expected revenue sources (e.g. rental income on owned units, transit fare revenue, business licensing revenue, development applications, parental fees, POA infraction revenue, investment income).
- ⁹ Estimated cost savings directly related to the COVID measures (e.g. reduced travel costs, reduced electricity, cancelled events). Fuel savings in EMS and transportation estimated at \$0.45 million.
- ¹⁰ Funding received has been matched to eligible expenditures.
- ¹¹ Strategic mitigations put in place by the Region (e.g. gapping of vacant positions, reduced non-emergency repair work, reduced transit service costs, other non-COVID related savings). This category is offset by other non-COVID related pressures.