
Subject: Evaluation of 2018 Niagara Prosperity Initiative Projects

Report to: Public Health and Social Services Committee

Report date: Tuesday, March 9, 2021

Recommendations

1. That this report **BE RECEIVED** for information.

Key Facts

- Since 2008, Regional Council has supported local poverty reduction efforts through its annual investment in the Niagara Prosperity Initiative program.
- This report provides information on the evaluation of Niagara Property Initiative projects funded in 2018.
- Projects funded through the Niagara Prosperity Initiative (NPI) can be for one or two years. All 2018 projects were completed by April 2020.
- Priorities for 2021 have been informed by impacts of the COVID-19 pandemic and as such funding will be targeted to needs in the areas of housing, health and domestic violence.

Financial Considerations

The investment of NPI funding is reviewed annually by Council as part of Community Services' operating budget. Since 2008, Regional Council has invested \$1.5 million annually toward increasing prosperity for Niagara residents living in poverty. In 2020 and 2021, the investment was reduced to \$1.25 million to address other budget pressures in those years. Funds invested as per this report were approved as part of the 2018 operating budget.

Analysis

NPI is an annual funding program with the purpose of supporting poverty reduction, alleviation and prevention activities. NPI focuses on neighbourhood-based interventions aimed to increase prosperity for Niagara residents living in poverty. NPI does this through the issuance of a Request for Proposals (RFP) to the community.

In preparation for the 2018 NPI RFP, eight information sessions were held with community agencies and attended by over 240 people living in poverty, and identified four priority areas of need:

1. **Housing** (outreach, promotion of self-reliance and improved stability and homelessness prevention).
2. **Health** (mental health, dental needs for adults and sustainable access to healthy food).
3. **Employment** (opportunities for social enterprises).
4. **Neighbourhood investment in community hubs.**

In 2018, there were 23 projects funded through the NPI. Total funds contracted for 2018 was \$1,502,604 and total funds spent by agencies was \$1,434,128. The difference of \$68,476 was reinvested for future NPI grants. Nineteen projects served more people than expected and seven projects came in under budget. Individual project details are provided in Appendix A.

The 2018 project types are outlined in the following table.

Project Type	Contracted	Funds Spent	Difference
Housing – Outreach	\$71,101	\$71,101	\$0
Housing – Self-Reliance and Improved Stability	\$297,873	\$256,686	-\$41,186
Housing – Prevention	\$158,748	\$158,748	\$0
Health – Mental Health	\$54,033	\$54,034	\$0
Health – Dental	\$231,303	\$231,303	\$0
Health – Sustainable Access to Healthy Food	\$45,016	\$45,016	\$0
Employment – Social Enterprises	\$268,080	\$243,318	-\$24,762
Neighbourhood – Community Hubs	\$376,450	\$373,922	-\$2,528
	\$1,502,604	\$1,434,128	-\$68,476

NPI projects are required to submit quarterly and final reports that include:

- Number of children, youth, adults and/or seniors served.
- Outcomes achieved and measured.
- Lessons learned and recommendations for future initiatives.
- Specific examples of impact to neighbourhood/community.

- Testimonials from project participants.

The NPI secretariat (United Way Niagara) and/or the convener (Niagara Community Foundation) complete site visits/program reviews throughout the funding period to ensure contractual obligations are being met.

An analysis was completed to measure project impacts on individuals and communities and is outlined in the following table.

Project Type	Number of Projects	# of People Served	# of People who found Employment	Revenue Generated
Housing – Outreach	1	135	0	\$0
Housing – Self-Reliance and Improved Stability	5	3,967	49	\$0
Housing – Prevention	2	1,044	0	\$0
Health – Mental Health	1	757	0	\$2,250
Health – Dental	2	292	0	\$0
Health – Sustainable Access to Health Food	1	705	0	\$0
Employment – Social Enterprises	5	1,369	98	\$112,179
Neighbourhood – Community Hubs	6	5,305	20	\$17,863
	23	13,574	167	\$132,292

The following are examples of testimonials from individuals served through the 2018 projects. More examples are available in Appendix A.

Housing

- *“I was having a hard time paying rent and eventually got an eviction notice. I was given help with an apartment search as well as getting help with filling out paperwork for housing and my bills. I was able to get a more affordable place for me and my son.”*

Health

- *“I was able to get my teeth and confidence back and I got back to work. I needed to work again to feel like myself. I feel more confident.”*

Employment

- *“This project help me to be busy and I am doing something that I like. I live alone and I like that I can share, talk and learn from other people. Since I started I made \$238 selling my bags.”*

Neighbourhood Development

- *“I have made friends and established a connection to the community. This program has made me feel included in the community and has allowed me to express myself through my art.”*

All 2018 funded projects stayed within their approved budgets, provided reports and passed their site visits/program reviews.

2021 NPI Request for Proposals (RFP)

The 2021 RFP was issued by United Way Niagara on March 1st and will close on April 2nd. NPI projects will be funded for a maximum of 14 months (June 2021 to August 2022).

NPI is committed to providing supports to help the community rebuild and recover from the devastating impacts of COVID-19. The pandemic has exacerbated and amplified many of the issues caused by poverty. To address this, the 2021 NPI RFP will target needs in the areas of **housing**, **health** and **domestic violence**.

Consistent with past practice, an independent review committee has been formed to review proposals, and decisions on funding for 2021 will be announced in May.

Alternatives Reviewed

Not applicable.

Relationship to Council Strategic Priorities

Investing funding and collaborative action in neighbourhoods in need supports Council’s strategic priority of Fostering an Environment for Economic Prosperity. Outcomes are realized by helping residents thrive through greater opportunities and relate to employment and improved community symptoms.

Other Pertinent Reports

CWCD 263-2015 Memo - Niagara Prosperity Initiative 2015 Project Update
COM 12-2016 Evaluation of 2013 Niagara Prosperity Initiative Projects
COM 21-2016 2016 Niagara Prosperity Initiative Update
COM 28-2016 Evaluation of 2014 Niagara Prosperity Initiative Projects
COM 18-2017 Niagara Prosperity Initiative 2017 Update
COM C 6-2017 Local Poverty Reduction Fund Application
COM 13-2018 Niagara Prosperity Initiative 2018 Update

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Commissioner
Community Services

Submitted by:

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Acting Chief Administrative Officer

This report was prepared in consultation with Marc Todd, Manager Community Services.

Appendices

Appendix A 2018 Individual NPI Project Evaluations

Appendix A – 2018 Individual NPI Project Evaluations

Project	Description	Funding Stream: Health – Mental Health		
Community Mental Health for Acquired Brain Injury Agency: Brain Injury Association of Niagara (BIAN) Municipality: All Niagara	This project provided life skills development, social opportunities, and advocacy for individuals with Acquired Brain Injury to reduce marginalization and improve mental health.	Result: BIAN was able to provide more groups for members of the community who have an acquired brain injury. Funding for food provided healthy meals and the events that were held brought together many people in the community to become involved.		
Contract Requirements	Number Served	Testimonial: “This project gave me meaning in my life. Helped me to share and grow as a brain injury survivor.”		
Contract Amount \$54,033	Expected	Actual		
Amount Spent \$54,033	Children 0-12	0	0	
Contract Length 1 year	Youth 13-18	10	0	
Jobs Expected 0	Adult 19-64	500	686	
Jobs Created 0	Seniors 65+	100	71	
Revenue Expected \$2,250	TOTAL	610	757	
Revenue Generated \$2,250				

Project	Description	Funding Stream: Health - Dental		
Brushed Aside Agency: Community Care St. Catharines & Thorold Municipality: All Niagara	The Brushed Aside dental care access program provided access to dental care for adults in need of treatment. Community Care St. Catharines & Thorold worked with five identified program partners across the region.	Result: Our initial target was to provide service for 191 individuals at an average of \$725.69 each. We successfully provided service to 153 individuals at an average cost of \$905.93. The cost of dental service exceeded our cost estimation.		
Contract Requirements	Number Served	Testimonial: “I was able to get my teeth and confidence back and I got back to work.”		
Contract Amount \$152,468	Expected	Actual		
Amount Spent \$152,468	Children 0-12	0	0	
Contract Length 1 year	Youth 13-18	0	0	
Jobs Expected 0	Adult 19-64	191	153	
Jobs Created 0	Seniors 65+	0	0	
Revenue Expected \$1,730	TOTAL	191	153	
Revenue Generated \$0.00				

Project	Description	Funding Stream: Housing – self-reliance and improve stability																		
ID Replacement Costs Agency: Community Care St. Catharines & Thorold Municipality: All Niagara	Funding for ID clinics across Niagara to assist individuals with acquisition of Canadian identification. This project has a certified Commissioner of Oath, a provincial fee waiver and SIN replacements that are offered monthly on site. Individuals are offered safe storage of their ID.	Result: Applications for approximately 100 ID's were completed monthly from all parts of the region. We could have done more if time permitted. So many individuals do not have ID of any form. The homeless especially are at risk for losing their ID when staying in shelters and on the streets.																		
Contract Requirements Contract Amount \$73,524 Amount Spent \$73,524 Contract Length 2 years Jobs Expected 23 Jobs Created 0 Revenue Expected \$0.00 Revenue Generated \$0.00	Number Served <table border="1" data-bbox="640 646 1281 870"> <thead> <tr> <th></th> <th>Expected</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>Children 0-12</td> <td>276</td> <td>298</td> </tr> <tr> <td>Youth 13-18</td> <td>132</td> <td>139</td> </tr> <tr> <td>Adult 19-64</td> <td>1,164</td> <td>1,185</td> </tr> <tr> <td>Seniors 65+</td> <td>24</td> <td>55</td> </tr> <tr> <td>TOTAL</td> <td>1,596</td> <td>1,677</td> </tr> </tbody> </table>		Expected	Actual	Children 0-12	276	298	Youth 13-18	132	139	Adult 19-64	1,164	1,185	Seniors 65+	24	55	TOTAL	1,596	1,677	Testimonial: “All my ID was stolen. When I got my birth certificate, I could get all my other ID. Without ID you are no-one.”
	Expected	Actual																		
Children 0-12	276	298																		
Youth 13-18	132	139																		
Adult 19-64	1,164	1,185																		
Seniors 65+	24	55																		
TOTAL	1,596	1,677																		

Project	Description	Funding Stream: Neighbourhood – Community Hubs
Community Garden Network – Garden Resource Program Agency: Employment Help centre Municipality: All Niagara	The Garden Network is a collective of non-profits offering garden programs that supply community access to affordable, healthy food, and the resources to grow skills and engage community.	Result: Were able to increase the number of garden plots offered in the region with a focus on providing access and opportunities for marginalized populations to participate; increased the number of gardens growing for local food banks; enhanced collaboration with agencies working with high needs populations to connect them to our programs.

Project	Description			Funding Stream: Neighbourhood – Community Hubs																		
Contract Requirements Contract Amount \$89,920 Amount Spent \$89,898 Contract Length 2 years Jobs Expected 0 Jobs Created 0 Revenue Expected \$2,000 Revenue Generated \$2,864	Number Served <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th></th> <th>Expected</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>Children 0-12</td> <td>75</td> <td>464</td> </tr> <tr> <td>Youth 13-18</td> <td>20</td> <td>162</td> </tr> <tr> <td>Adult 19-64</td> <td>250</td> <td>632</td> </tr> <tr> <td>Seniors 65+</td> <td>250</td> <td>187</td> </tr> <tr> <td>TOTAL</td> <td>595</td> <td>1455</td> </tr> </tbody> </table>				Expected	Actual	Children 0-12	75	464	Youth 13-18	20	162	Adult 19-64	250	632	Seniors 65+	250	187	TOTAL	595	1455	Testimonial: “I finally have my own vegetables pesticide and herbicide free, have met some friendly people with similar interests and exchanged ideas.”
	Expected	Actual																				
Children 0-12	75	464																				
Youth 13-18	20	162																				
Adult 19-64	250	632																				
Seniors 65+	250	187																				
TOTAL	595	1455																				

Project	Description			Funding Stream: Housing - Outreach																		
Gateway Outreach Worker II Agency: Gateway Residential & Community Support Services of Niagara Inc. Municipality: All Niagara	The Outreach Worker provided mobile services and supports to individuals at urgent risk of becoming homeless and those who are chronically or persistently homeless.			Result: Our target outcomes were met early on in the project. The outreach worker was able to see an average of 11 people a month. Many of the people we served were connected to permanent housing in Niagara. Allowing people to stay out of the shelters and hospital systems. The worker established rapport partnering agencies creating a go to person when people are in crisis or when crisis strikes.																		
Contract Requirements Contract Amount \$71,101 Amount Spent \$71,101 Contract Length 1 year Jobs Expected 3 Jobs Created 0 Revenue Expected \$0.00 Revenue Generated \$0.00	Number Served <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th></th> <th>Expected</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>Children 0-12</td> <td>0</td> <td>0</td> </tr> <tr> <td>Youth 13-18</td> <td>3</td> <td>2</td> </tr> <tr> <td>Adult 19-64</td> <td>15</td> <td>256</td> </tr> <tr> <td>Seniors 65+</td> <td>3</td> <td>12</td> </tr> <tr> <td>TOTAL</td> <td>21</td> <td>270</td> </tr> </tbody> </table>				Expected	Actual	Children 0-12	0	0	Youth 13-18	3	2	Adult 19-64	15	256	Seniors 65+	3	12	TOTAL	21	270	Testimonial: “I was unable to afford rent and found myself homeless. The outreach worker was able to find me a room to rent the day we met and I had a home again and was safe from the streets.”
	Expected	Actual																				
Children 0-12	0	0																				
Youth 13-18	3	2																				
Adult 19-64	15	256																				
Seniors 65+	3	12																				
TOTAL	21	270																				

Project	Description	Funding Stream: Employment – Social Enterprise																		
Employ-Ability Skills for Adults with Disabilities Agency: Heartland Forest Nature Experience Municipality: All Niagara	Funding was for a goal oriented work experience program for adults with intellectual and developmental disabilities. This program provided employability skills along with the exploration of social procurement strategies.	Result: Participants were given the opportunity to learn and grow in a safe environment that offered more than just work experience and training but an opportunity to socialize and have a sense of community; nine individuals secured permanent employment; 10 individuals received various non-traditional forms of payment; 11 individuals found permanent volunteer positions within their community.																		
Contract Requirements Contract Amount \$69,982 Amount Spent \$69,543 Contract Length 1 year Jobs Expected 11 Jobs Created 9 Revenue Expected \$5,000 Revenue Generated \$5,529	Number Served <table border="1" data-bbox="640 743 1281 966"> <thead> <tr> <th></th> <th>Expected</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>Children 0-12</td> <td>0</td> <td>0</td> </tr> <tr> <td>Youth 13-18</td> <td>100</td> <td>129</td> </tr> <tr> <td>Adult 19-64</td> <td>30</td> <td>31</td> </tr> <tr> <td>Seniors 65+</td> <td>15</td> <td>15</td> </tr> <tr> <td>TOTAL</td> <td>145</td> <td>175</td> </tr> </tbody> </table>		Expected	Actual	Children 0-12	0	0	Youth 13-18	100	129	Adult 19-64	30	31	Seniors 65+	15	15	TOTAL	145	175	Testimonial: “Through the Work Experience Program I work part-time as the Receptionist. I always wanted to work and it's hard to find places to work because of my wheelchair and some employers don't take people with disabilities seriously.”
	Expected	Actual																		
Children 0-12	0	0																		
Youth 13-18	100	129																		
Adult 19-64	30	31																		
Seniors 65+	15	15																		
TOTAL	145	175																		

Project	Description	Funding Stream: Employment – Social Enterprise
Eco Chic – 3Rs Boutique Agency: Links for Greener Learning Municipality: All Niagara	The Eco-Chic Project, 3R's Boutique created new products from up-cycled and re-purposed materials. These products are made by skilled newcomers and low-income women and provided resources, marketing and a platform to sell their products.	Result: Provided the opportunity for women and men in gaining meaningful skills and gain income at the same time. Two stores are now selling our products. We secured another contract with a store for \$37,955 and we are waiting for another two major orders that are going to help us to create three full-time positions for newcomers in Canada.

Project	Description	Funding Stream: Employment – Social Enterprise																				
Contract Requirements Contract Amount \$45,738 Amount Spent \$45,738 Contract Length 1 year Jobs Expected 51 Jobs Created 57 Revenue Expected \$55,000 Revenue Generated \$61,979	Number Served <table border="1"> <thead> <tr> <th></th> <th>Expected</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>Children 0-12</td> <td>0</td> <td>0</td> </tr> <tr> <td>Youth 13-18</td> <td>0</td> <td>0</td> </tr> <tr> <td>Adult 19-64</td> <td>50</td> <td>32</td> </tr> <tr> <td>Seniors 65+</td> <td>0</td> <td>25</td> </tr> <tr> <td>TOTAL</td> <td>50</td> <td>57</td> </tr> </tbody> </table>		Expected	Actual	Children 0-12	0	0	Youth 13-18	0	0	Adult 19-64	50	32	Seniors 65+	0	25	TOTAL	50	57	Testimonial: “I feel that this can help me to get a job as a sewing operator. I am grateful for the support.”		
	Expected	Actual																				
Children 0-12	0	0																				
Youth 13-18	0	0																				
Adult 19-64	50	32																				
Seniors 65+	0	25																				
TOTAL	50	57																				

Project	Description	Funding Stream: Housing – Self-Reliance and Improved Stability																				
Heat Treatment – Bed Bugs Agency: Niagara Furniture Bank Municipality: All Niagara	The "Heat Treatment" system introduced a newer way to combat bed bug infestations for agencies that operate housing/hostels.	Result: We did not meet our goals because we needed to increase awareness with other non-profits in Niagara. Monthly targets were not met from Mid-October - April because units could not be heated to 120 degrees in cold weather. The program was ended early at the end of May 2019.																				
Contract Requirements Contract Amount \$51,357 Amount Spent \$10,171 Contract Length 1 year Jobs Expected 4 Jobs Created 4 Revenue Expected \$0.00 Revenue Generated \$0.00	Number Served <table border="1"> <thead> <tr> <th></th> <th>Expected</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>Children 0-12</td> <td>20</td> <td>0</td> </tr> <tr> <td>Youth 13-18</td> <td>135</td> <td>0</td> </tr> <tr> <td>Adult 19-64</td> <td>55</td> <td>18</td> </tr> <tr> <td>Seniors 65+</td> <td>25</td> <td>0</td> </tr> <tr> <td>TOTAL</td> <td>135</td> <td>18</td> </tr> </tbody> </table>		Expected	Actual	Children 0-12	20	0	Youth 13-18	135	0	Adult 19-64	55	18	Seniors 65+	25	0	TOTAL	135	18	Testimonial: “I was happy we didn't have to use chemicals. I have children and pets.”		
	Expected	Actual																				
Children 0-12	20	0																				
Youth 13-18	135	0																				
Adult 19-64	55	18																				
Seniors 65+	25	0																				
TOTAL	135	18																				

Project	Description	Funding Stream: Employment – Social Enterprise
Crystal Beach Community Market	The Crystal Beach Community Market provided opportunities for local food, arts and crafts and clothing vendors to generate	Result: An intensive business plan course specifically targeting market vendors was created. It included how to better showcase

Project	Description	Funding Stream: Employment – Social Enterprise																		
Agency: Advancing Crystal Beach Municipality: Fort Erie	income. Business development training for vendors in finance, sales and marketing was also available.	products, how to set up business plans, realistic pricing, and marketing techniques. Many of the vendors made connections with local businesses which allowed further promotion of their products and increased consumer demand and awareness of their businesses and their products.																		
Contract Requirements Contract Amount \$50,688 Amount Spent \$43,874 Contract Length 2 years Jobs Expected 17 Jobs Created 20 Revenue Expected \$8,500 Revenue Generated \$4,663	Number Served <table border="1" data-bbox="640 634 1281 852"> <thead> <tr> <th></th> <th>Expected</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>Children 0-12</td> <td>109</td> <td>72</td> </tr> <tr> <td>Youth 13-18</td> <td>100</td> <td>54</td> </tr> <tr> <td>Adult 19-64</td> <td>300</td> <td>624</td> </tr> <tr> <td>Seniors 65+</td> <td>300</td> <td>186</td> </tr> <tr> <td>TOTAL</td> <td>809</td> <td>936</td> </tr> </tbody> </table>		Expected	Actual	Children 0-12	109	72	Youth 13-18	100	54	Adult 19-64	300	624	Seniors 65+	300	186	TOTAL	809	936	Testimonial: “I visit the farmers market almost every Sunday to buy fresh veggies and to see what they have to offer. I am eating healthier, and I've met new people within our community.”
	Expected	Actual																		
Children 0-12	109	72																		
Youth 13-18	100	54																		
Adult 19-64	300	624																		
Seniors 65+	300	186																		
TOTAL	809	936																		

Project	Description	Funding Stream: Neighbourhood – Community Hubs															
The FORT Connecting Youth Agency: FORT Municipality: Grimsby, Lincoln, West Lincoln	The FORT's Connecting Youth project provided the youth of Smithville and Caistor, and their families, with the only physical location where they were able to receive free professional mental health counseling, participate in social programs, and get involved in their community.	Result: Homework help program helped youth achieve greater success in school. Life skills workshops taught youth money management, cooking club, positive body image, healthy living, and the importance of social inclusion. Mental health programs allowed youth to access professional mental health counsellors.															
Contract Requirements Contract Amount \$79,037 Amount Spent \$76,613 Contract Length 1 year Jobs Expected 10 Jobs Created 11	Number Served <table border="1" data-bbox="640 1333 1281 1508"> <thead> <tr> <th></th> <th>Expected</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>Children 0-12</td> <td>50</td> <td>156</td> </tr> <tr> <td>Youth 13-18</td> <td>325</td> <td>206</td> </tr> <tr> <td>Adult 19-64</td> <td>0</td> <td>0</td> </tr> <tr> <td>Seniors 65+</td> <td>0</td> <td>0</td> </tr> </tbody> </table>		Expected	Actual	Children 0-12	50	156	Youth 13-18	325	206	Adult 19-64	0	0	Seniors 65+	0	0	Testimonial: “I have made a lot of friends/met new people. I've been getting out of the house more often and being involved in much more activities/programming than I was before coming here.”
	Expected	Actual															
Children 0-12	50	156															
Youth 13-18	325	206															
Adult 19-64	0	0															
Seniors 65+	0	0															

Project	Description	Funding Stream: Neighbourhood – Community Hubs
Revenue Expected \$0.00 Revenue Generated\$0.00	TOTAL 375 362	

Project	Description	Funding Stream: Housing - Prevention																		
Rental Assistance Service Agency: Grimsby Benevolent Fund Municipality: Grimsby	The Rental Assistance Service provided low-income households with assistance for monthly rent payments in the private market. The program reimbursed part of the difference between 30% of the total income and the rent. The other aspect of the program was providing one time rent assistance for those who might otherwise be evicted.	Result: Less eviction notices which allowed individuals and families to continue to reside in Grimsby. There were less requests for Utilities support as well as the supplements and one time assistance for rent allowed individuals to keep all bills paid on time. GBF spent \$257,454 of its own funds on this project in addition to NPI funding.																		
Contract Requirements Contract Amount \$75,000 Amount Spent \$75,000 Contract Length 2 years Jobs Expected 0 Jobs Created 0 Revenue Expected \$0.00 Revenue Generated\$0.00	Number Served <table border="1"> <thead> <tr> <th></th> <th>Expected</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>Children 0-12</td> <td>6</td> <td>22</td> </tr> <tr> <td>Youth 13-18</td> <td>10</td> <td>14</td> </tr> <tr> <td>Adult 19-64</td> <td>20</td> <td>58</td> </tr> <tr> <td>Seniors 65+</td> <td>2</td> <td>4</td> </tr> <tr> <td>TOTAL</td> <td>38</td> <td>98</td> </tr> </tbody> </table>		Expected	Actual	Children 0-12	6	22	Youth 13-18	10	14	Adult 19-64	20	58	Seniors 65+	2	4	TOTAL	38	98	Testimonial: “Additional funds to purchase healthier foods for daughter’s dietary requirements and enrollment for daughter’s activities. Financially I feel better. Less of a struggle each month.”
	Expected	Actual																		
Children 0-12	6	22																		
Youth 13-18	10	14																		
Adult 19-64	20	58																		
Seniors 65+	2	4																		
TOTAL	38	98																		

Project	Description	Funding Stream: Health – Sustainable Access to Healthy Food
The Good Food Box Program Agency: Link for Greener Learning Municipality: Fort Erie, Niagara Falls, St. Catharines, Welland	The Good Food Box Program promoted and supported healthy eating as a part of a healthy lifestyle for people in need in Niagara and supported local growers by purchasing the food locally.	Result: Each month, we have consistently seen more clients and host sites sign on to the project. Our goal of delivering 75 units (boxes) per month has been passed and we have more locations signing on as host sites, which means a wider reach throughout Niagara region.

Project	Description	Funding Stream: Health – Sustainable Access to Healthy Food	
Contract Requirements	Number Served	Expected	Actual
Contract Amount \$45,016	Children 0-12	120	114
Amount Spent \$45,016	Youth 13-18	120	30
Contract Length 1 year	Adult 19-64	220	544
Jobs Expected 1	Seniors 65+	120	17
Jobs Created 0	TOTAL	580	705
Revenue Expected \$0.00			
Revenue Generated \$0.00			

Project	Description	Funding Stream: Housing – Self-Reliance and Improved Stability	
Financial Literacy Program Agency: Project SHARE of Niagara Falls Inc. Municipality: Niagara Falls	This project furthered the goals of Niagara Region's Housing and Homelessness Action Plan by building on the success of the Housing Stability program. Individuals were introduced to budgeting and financial management programs.	Result: Two staff completed a two-month training program and were certified through Prosper Canada as Financial Literacy Facilitators. 579 people were impacted by the enhancement of financial skills within a household. 19 walk-in financial education clinics, 15 financial workshops, 28 one-on-one sessions, and three financial events were held.	
Contract Requirements	Number Served	Expected	Actual
Contract Amount \$38,055	Children 0-12	30	72
Amount Spent \$38,055	Youth 13-18	45	97
Contract Length 1 year	Adult 19-64	165	379
Jobs Expected 25	Seniors 65+	15	31
Jobs Created 6	TOTAL	255	579
Revenue Expected \$0.00			
Revenue Generated \$0.00			

Project	Description	Funding Stream: Housing – Self-Reliance and Improved Stability																		
Outreach / Trustee Support Agency: Project SHARE of Niagara Falls Inc. Municipality: Niagara Falls	The Outreach/Trustee Support Worker met new and existing landlords to increase the number of available rental units. The Worker was also a partner with Community Care's trustee program, offering support to increase housing and financial stability to clients.	Result: This project has provided supports for clients struggling with mental health, addictions and communication barriers to find, secure and maintain affordable housing. The Rent Smart workshops educated tenants on their rights and responsibilities. Nine Basic workshops and three Certificate workshops were completed.																		
Contract Requirements	Number Served	Testimonial: “Learning my responsibilities as a tenant, budgeting awareness, and conflict resolution. To grow and show potential landlords I took the time to learn how to be a responsible tenant.”																		
Contract Amount \$86,845 Amount Spent \$86,845 Contract Length 2 years Jobs Expected 20 Jobs Created 7 Revenue Expected \$0.00 Revenue Generated \$0.00	<table border="1"> <thead> <tr> <th></th> <th>Expected</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>Children 0-12</td> <td>0</td> <td>28</td> </tr> <tr> <td>Youth 13-18</td> <td>0</td> <td>35</td> </tr> <tr> <td>Adult 19-64</td> <td>135</td> <td>157</td> </tr> <tr> <td>Seniors 65+</td> <td>25</td> <td>27</td> </tr> <tr> <td>TOTAL</td> <td>160</td> <td>247</td> </tr> </tbody> </table>		Expected	Actual	Children 0-12	0	28	Youth 13-18	0	35	Adult 19-64	135	157	Seniors 65+	25	27	TOTAL	160	247	
	Expected	Actual																		
Children 0-12	0	28																		
Youth 13-18	0	35																		
Adult 19-64	135	157																		
Seniors 65+	25	27																		
TOTAL	160	247																		

Project	Description	Funding Stream: Health - Dental						
Restoring Healthy Smiles Agency: Quest Community Health Centre Municipality: St. Catharines	Funding was used to hire a volunteer dental coordinator to assist with recruiting, orientating and training dental assistants, hygienists and dentists. The goal was to reduce barriers for low-income individuals to access affordable dental care.	Result: Recruited 18 new volunteers with a total of 688.5 volunteer hours. The Program saw over 322 clients, 139 of these individuals were new. 44 of these individuals came in to the dental clinic with dental emergencies which were addressed, saving the health care system \$22,572 when compared to the cost of these clients going for emergency dental services at the emergency department.						
Contract Requirements	Number Served	Testimonial: “I haven't been to a dentist for almost 15 years. My teeth are starting to fall out; I have dentures that no longer fit. I had						
Contract Amount \$78,835 Amount Spent \$78,835	<table border="1"> <thead> <tr> <th></th> <th>Expected</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>Children 0-12</td> <td>0</td> <td>0</td> </tr> </tbody> </table>		Expected	Actual	Children 0-12	0	0	
	Expected	Actual						
Children 0-12	0	0						

Project	Description			Funding Stream: Health - Dental
Contract Length 1 year	Youth 13-18	0	0	a cleaning today and they have booked me in to a dentist to look after me. I finally feel like things are moving forward again."
Jobs Expected 0	Adult 19-64	34	121	
Jobs Created 0	Seniors 65+	6	18	
Revenue Expected \$0.00	TOTAL	40	139	
Revenue Generated\$0.00				

Project	Description			Funding Stream: Employment – Social Enterprise
Southridge Jam Company Agency: Southridge Shelter Municipality: St. Catharines	The Southridge Jam Company (SJC) is a social enterprise that produces and sells artisan small-batch jams and jellies. SJC's primary jam makers are individuals who are transitioning from homelessness and who gain purpose, stability and positive momentum from participation in the program's job and life skills training.			Result: Expanded production, grew our network of resellers and increased brand awareness throughout our local market. Significant partnerships were formed with Beechwood Doughnuts and Vineyard Bride. Participants gained increased employability and some gained external employment and/or furthered educational opportunities.
Contract Requirements	Number Served			Testimonial: "I wanted to broaden my skills and work on leadership. In my previous job I was isolated and lonely. Because of this program I am able to hang out and build relationships, which is really important."
Contract Amount \$54,680		Expected	Actual	
Amount Spent \$37,171	Children 0-12	0	0	
Contract Length 1 year	Youth 13-18	0	0	
Jobs Expected 10	Adult 19-64	8	18	
Jobs Created 11	Seniors 65+	0	0	
Revenue Expected \$10,840 Revenue Generated\$31,052	TOTAL	8	18	

Project	Description			Funding Stream: Neighbourhood – Community Hubs
Art Me Uprising – SMUN Community Arts Hub Agency: Start Me Up Niagara Municipality: St. Catharines, Thorold	Art Me Uprising provided opportunities for marginalized people in visual arts, drama, poetry, music, film production, and storytelling. Participants were provided with artistic tools and resources and an outlet to			Result: Strong civic engagement of 20 participants who participated in various events. Improved income through art sales for eight participants. One artist completed a show in Toronto's "The Artist Project". Net sales for that artist was \$1,000. Improved

Project	Description	Funding Stream: Neighbourhood – Community Hubs																		
	use their creativity to tell stories about their lived reality.	avenues for artists to show their work, including the development of a website and planned exhibitions.																		
Contract Requirements Contract Amount \$67,300 Amount Spent \$67,300 Contract Length 1 year Jobs Expected 5 Jobs Created 3 Revenue Expected \$2,500 Revenue Generated\$4,271	Number Served <table border="1"> <thead> <tr> <th></th> <th>Expected</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>Children 0-12</td> <td>0</td> <td>0</td> </tr> <tr> <td>Youth 13-18</td> <td>2</td> <td>4</td> </tr> <tr> <td>Adult 19-64</td> <td>45</td> <td>64</td> </tr> <tr> <td>Seniors 65+</td> <td>5</td> <td>26</td> </tr> <tr> <td>TOTAL</td> <td>52</td> <td>94</td> </tr> </tbody> </table>		Expected	Actual	Children 0-12	0	0	Youth 13-18	2	4	Adult 19-64	45	64	Seniors 65+	5	26	TOTAL	52	94	Testimonial: “I have made friends and established a connection to the community. The Art Me Up program has made me feel included in the community and has allowed me to express myself through my art.”
	Expected	Actual																		
Children 0-12	0	0																		
Youth 13-18	2	4																		
Adult 19-64	45	64																		
Seniors 65+	5	26																		
TOTAL	52	94																		

Project	Description	Funding Stream: Housing – Self-Reliance and Improved Stability																		
Income Matters Community Collaborative Agency: Start Me Up Niagara Municipality: St. Catharines, Thorold	Income Matters helped participants gain / re-gain the confidence and skills needed to successfully manage their finances through income tax filings, access to benefits and tax credits, help with appointments, budgeting, and improved relationships with credible banks and lenders.	Result: Increase the income levels of our participants; the number income tax returns completed and money returned for 2018 tax year was \$1.1 million. Helped 40 people open bank accounts, and completed applications for benefits and programs for 190 people (NRH, CPP / OAS, WSIB).																		
Contract Requirements Contract Amount \$48,092 Amount Spent \$48,092 Contract Length 2 years Jobs Expected 10 Jobs Created 32 Revenue Expected \$1,200 Revenue Generated\$0.00	Number Served <table border="1"> <thead> <tr> <th></th> <th>Expected</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>Children 0-12</td> <td>0</td> <td>0</td> </tr> <tr> <td>Youth 13-18</td> <td>0</td> <td>5</td> </tr> <tr> <td>Adult 19-64</td> <td>1,100</td> <td>1,242</td> </tr> <tr> <td>Seniors 65+</td> <td>100</td> <td>199</td> </tr> <tr> <td>TOTAL</td> <td>1200</td> <td>1,446</td> </tr> </tbody> </table>		Expected	Actual	Children 0-12	0	0	Youth 13-18	0	5	Adult 19-64	1,100	1,242	Seniors 65+	100	199	TOTAL	1200	1,446	Testimonial: “I have received much help over the years in filling out anything I need for Canada Pension Disability and other relevant government forms. Before I relied on friends and family. Now I know where to get help.”
	Expected	Actual																		
Children 0-12	0	0																		
Youth 13-18	0	5																		
Adult 19-64	1,100	1,242																		
Seniors 65+	100	199																		
TOTAL	1200	1,446																		

Project	Description	Funding Stream: Employment – Social Enterprise																		
Queenston Bikes Collaborative Agency: Start Me Up Niagara Municipality: St. Catharines, Thorold	Queenston Bike Collaborative is a bicycle refurbishment and retail operation, designed to train and employ people living with mental illness and other disabilities, as well as other persons who have been excluded from the traditional workforce.	Result: We exceeded our numbers through a \$30,000 donation that allowed us to expand our store. We provided affordable, safe and reliable bicycles for 183 children and adults - shop facilities for individuals to repair and maintain their own bikes, and learning opportunities for volunteers to gain bicycle repair experience. Volunteers also worked on refurbishing donated bicycles, which are then sold to help support our free services.																		
Contract Requirements Contract Amount \$46,992 Amount Spent \$46,992 Contract Length 1 year Jobs Expected 3 Jobs Created 1 Revenue Expected \$14,000 Revenue Generated \$8,957	Number Served <table border="1" data-bbox="632 743 1289 1032"> <thead> <tr> <th></th> <th>Expected</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>Children 0-12</td> <td>0</td> <td>121</td> </tr> <tr> <td>Youth 13-18</td> <td>5</td> <td>108</td> </tr> <tr> <td>Adult 19-64</td> <td>75</td> <td>188</td> </tr> <tr> <td>Seniors 65+</td> <td>5</td> <td>41</td> </tr> <tr> <td>TOTAL</td> <td>85</td> <td>458</td> </tr> </tbody> </table>		Expected	Actual	Children 0-12	0	121	Youth 13-18	5	108	Adult 19-64	75	188	Seniors 65+	5	41	TOTAL	85	458	Testimonial: “My whole family were able to get bikes. I am now able to get to work faster via bike and able to get out for family rides with the kids.”
	Expected	Actual																		
Children 0-12	0	121																		
Youth 13-18	5	108																		
Adult 19-64	75	188																		
Seniors 65+	5	41																		
TOTAL	85	458																		

Project	Description	Funding Stream: Neighbourhood – Community Hubs
Community Hub Coordinator Agency: The Hope Centre Municipality: Welland	A Community Hub Coordinator was engaged with identified services / service providers to encourage them to become part of the Hope Centre Hub and provide their services to our clients under one roof. The Coordinator also scheduled hub rentals, catering, and promoted / marketed the programming and services on site.	Result: This project was able to bridge the gap between health care and poverty. The Hub Coordinator added a weekly REACH medical clinic (GP doctor and RPN) at the Centre, coupled with weekly foot care and dental screening sessions. Legal services and Financial Planning support were also added. As well, rental revenue was increased.

Project	Description	Funding Stream: Neighbourhood – Community Hubs																				
Contract Requirements Contract Amount \$69,660 Amount Spent \$69,660 Contract Length 1 year Jobs Expected 0 Jobs Created 0 Revenue Expected \$60,000 Revenue Generated \$10,727	Number Served <table border="1"> <thead> <tr> <th></th> <th>Expected</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>Children 0-12</td> <td>100</td> <td>551</td> </tr> <tr> <td>Youth 13-18</td> <td>25</td> <td>576</td> </tr> <tr> <td>Adult 19-64</td> <td>1,700</td> <td>661</td> </tr> <tr> <td>Seniors 65+</td> <td>60</td> <td>364</td> </tr> <tr> <td>TOTAL</td> <td>1,885</td> <td>2,152</td> </tr> </tbody> </table>		Expected	Actual	Children 0-12	100	551	Youth 13-18	25	576	Adult 19-64	1,700	661	Seniors 65+	60	364	TOTAL	1,885	2,152	Testimonial: “The programs have helped significantly. I often struggle to make ends meet and the Hope Centre has made things easier. I value the counselling sessions immensely.”		
	Expected	Actual																				
Children 0-12	100	551																				
Youth 13-18	25	576																				
Adult 19-64	1,700	661																				
Seniors 65+	60	364																				
TOTAL	1,885	2,152																				

Project	Description	Funding Stream: Neighbourhood – Community Hubs																				
RAFT Niagara Regional Housing Summer Camp Agency: The RAFT Municipality: Niagara Falls, St. Catharines	A daily summer camp program was provided in NRH priority neighbourhoods. The programs offered active games, art, educational activities, a community garden, field trips, special events and cultural learning opportunities.	Result: The Summer Camp program helped youth in priority neighbourhoods remain involved in educational and physical activities during the summer months. Youth gained an increased sense of community, received mentorship and improved their health and wellbeing.																				
Contract Requirements Contract Amount \$59,929 Amount Spent \$59,929 Contract Length 1 year Jobs Expected 0 Jobs Created 0 Revenue Expected \$0.00 Revenue Generated \$0.00	Number Served <table border="1"> <thead> <tr> <th></th> <th>Expected</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>Children 0-12</td> <td>335</td> <td>338</td> </tr> <tr> <td>Youth 13-18</td> <td>145</td> <td>142</td> </tr> <tr> <td>Adult 19-64</td> <td>0</td> <td>0</td> </tr> <tr> <td>Seniors 65+</td> <td>0</td> <td>0</td> </tr> <tr> <td>TOTAL</td> <td>480</td> <td>480</td> </tr> </tbody> </table>		Expected	Actual	Children 0-12	335	338	Youth 13-18	145	142	Adult 19-64	0	0	Seniors 65+	0	0	TOTAL	480	480	Testimonial: “I was able to meet new friends in my community. I was really nervous moving somewhere new that I wouldn't have friends, but I met other kids right away and I got to go on trips and play games.”		
	Expected	Actual																				
Children 0-12	335	338																				
Youth 13-18	145	142																				
Adult 19-64	0	0																				
Seniors 65+	0	0																				
TOTAL	480	480																				

Project	Description	Funding Stream: Neighbourhood – Community Hubs		
Queenston Connections Agency: Westview Christian Fellowship	The Queenston Connections program included an update of a guidebook for people who are homeless with information	Result: We met many new women who came to the Centre asking for our survival bags because they were on the streets		

Project	Description	Funding Stream: Neighbourhood – Community Hubs																		
Municipality: St. Catharines	on where to go to eat, sleep, and get help, medical, legal, etc. Individuals who are homeless will be provided with the book and a survival bag that includes a water bottle, blanket, first aids kits, socks, soap, facecloth, snacks etc.	struggling. We purchased mats and offered daytime sleeping in our church to help with the issue of lack of sleep. This project will continue into future winters through help from community groups etc. Thank you NPI for starting us off.																		
Contract Requirements Contract Amount \$10,604 Amount Spent \$10,522 Contract Length 1 year Jobs Expected 5 Jobs Created 6 Revenue Expected \$0.00 Revenue Generated \$0.00	Number Served <table border="1" data-bbox="632 597 1289 816"> <thead> <tr> <th></th> <th>Expected</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>Children 0-12</td> <td>0</td> <td>0</td> </tr> <tr> <td>Youth 13-18</td> <td>0</td> <td>0</td> </tr> <tr> <td>Adult 19-64</td> <td>700</td> <td>772</td> </tr> <tr> <td>Seniors 65+</td> <td>0</td> <td>0</td> </tr> <tr> <td>TOTAL</td> <td>700</td> <td>772</td> </tr> </tbody> </table>		Expected	Actual	Children 0-12	0	0	Youth 13-18	0	0	Adult 19-64	700	772	Seniors 65+	0	0	TOTAL	700	772	Testimonial: “I use the pantry where I buy food really cheap and helps fill my cupboard, this helps being on low income. Also I was able to get my income tax done.”
	Expected	Actual																		
Children 0-12	0	0																		
Youth 13-18	0	0																		
Adult 19-64	700	772																		
Seniors 65+	0	0																		
TOTAL	700	772																		

Project	Description	Funding Stream: Housing - Prevention															
Housing Worker Agency: Community Care St. Catharines and Thorold Municipality: Niagara-on-the-Lake, Thorold, St. Catharines	The Housing Worker supported low income, vulnerable individuals to find secure, safe, affordable housing within St. Catharines, Thorold, and NOTL. This was done by working with landlords and community partners and included advocacy and appropriate referrals.	Result: The primary outcomes were clients who successfully obtained priority housing. Many of the people served were part of the "hard to house, hard to serve" population but didn't meet the criteria for Housing First or Home For Good. Rent smart numbers were lower than anticipated as we were limited on time and some of the population did not have the cognitive capabilities to follow through with modules.															
Contract Requirements Contract Amount \$83,748 Amount Spent \$83,748 Contract Length 2 years Jobs Expected 0 Jobs Created 0	Number Served <table border="1" data-bbox="632 1334 1289 1507"> <thead> <tr> <th></th> <th>Expected</th> <th>Actual</th> </tr> </thead> <tbody> <tr> <td>Children 0-12</td> <td>0</td> <td>0</td> </tr> <tr> <td>Youth 13-18</td> <td>200</td> <td>13</td> </tr> <tr> <td>Adult 19-64</td> <td>600</td> <td>817</td> </tr> <tr> <td>Seniors 65+</td> <td>200</td> <td>116</td> </tr> </tbody> </table>		Expected	Actual	Children 0-12	0	0	Youth 13-18	200	13	Adult 19-64	600	817	Seniors 65+	200	116	Testimonial: “We were able to see a unit and secure housing the same day. This is significant because we are a family of six that was able to move out of a one-bedroom motel room into a six bedroom house.”
	Expected	Actual															
Children 0-12	0	0															
Youth 13-18	200	13															
Adult 19-64	600	817															
Seniors 65+	200	116															

Project	Description	Funding Stream: Housing - Prevention	
Revenue Expected \$0.00	TOTAL	1,000	946
Revenue Generated\$0.00			