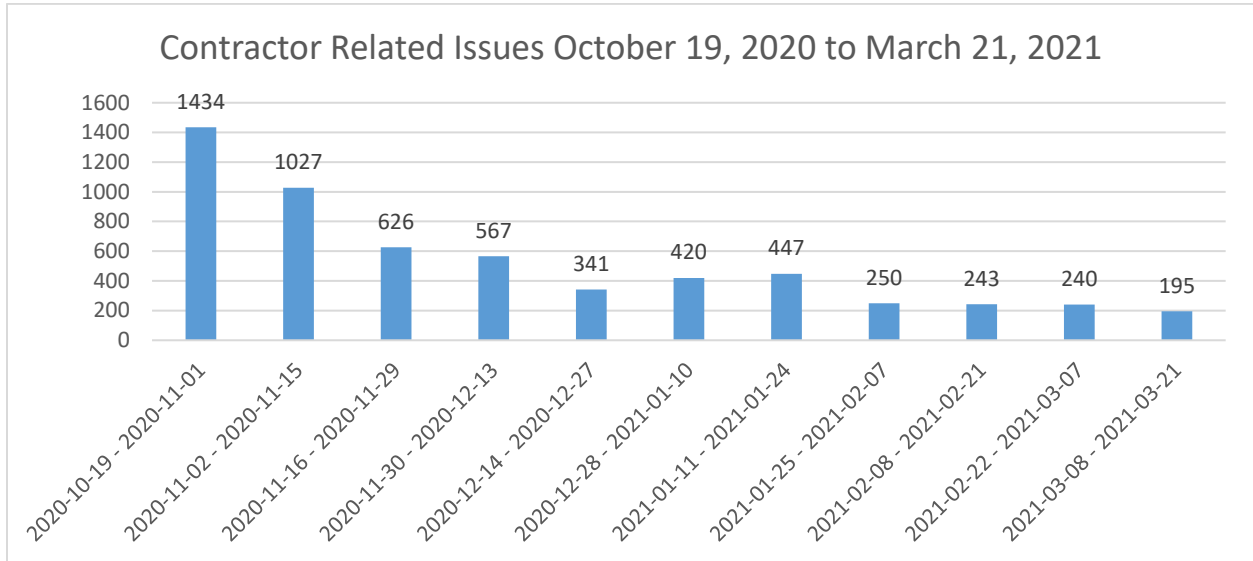


Summary of Incoming Calls Related to Contractor Issue



Breakdown by Collection Contractor:

GFL – 1393 total contractor issues in the period October 19, 2020 to March 21, 2021 (1.8% of total Low Density Residential dwellings in Area 1)

Miller Waste System – 4397 total contractor issues in the period October 19, 2020 to March 21, 2021 (1.8% of total Low Density Residential dwellings in Area 2)