
Subject: Seniors Services Homes – Volunteer Report

Report to: Public Health and Social Services Committee

Report date: Tuesday, April 16, 2019

Recommendations

That this report **BE RECEIVED** for information.

Key Facts

- The purpose of this report is to highlight the contribution level of volunteers and students to the Long-Term Care homes in 2018.
- Four hundred and eighty volunteers provided 52,445 hours of service and 456 students completed 75,555 placement hours.

Financial Considerations

The monetary value of volunteer hours, when calculated at the 2018 minimum wage rate was \$734,230. The monetary value of student contributions, when calculated at the 2018 student minimum wage rate was \$993,548. Volunteer fundraising initiatives also raised \$261,828 in donations, used to purchase equipment, program supplies and services.

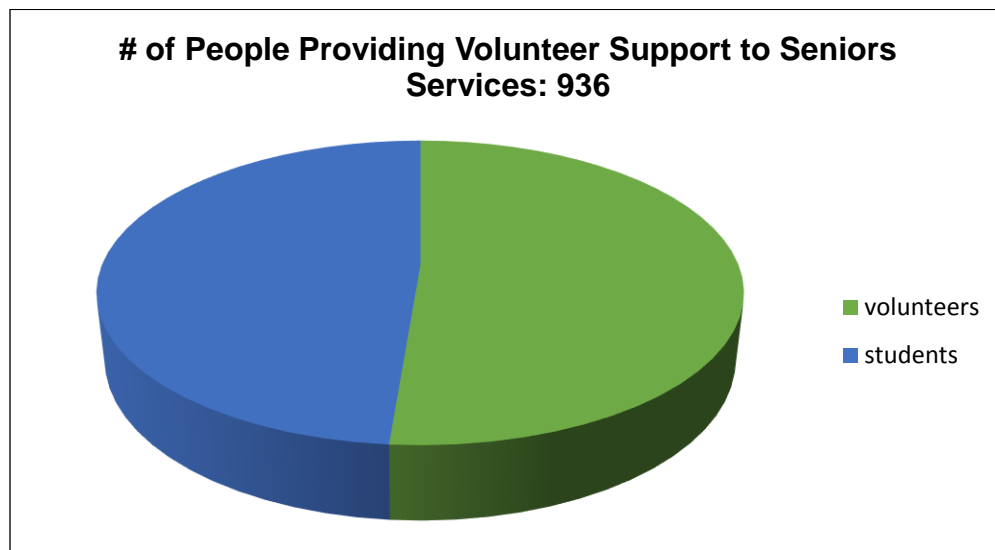
Analysis

The Benefit of Volunteerism to the Residents of Long-Term Care Homes

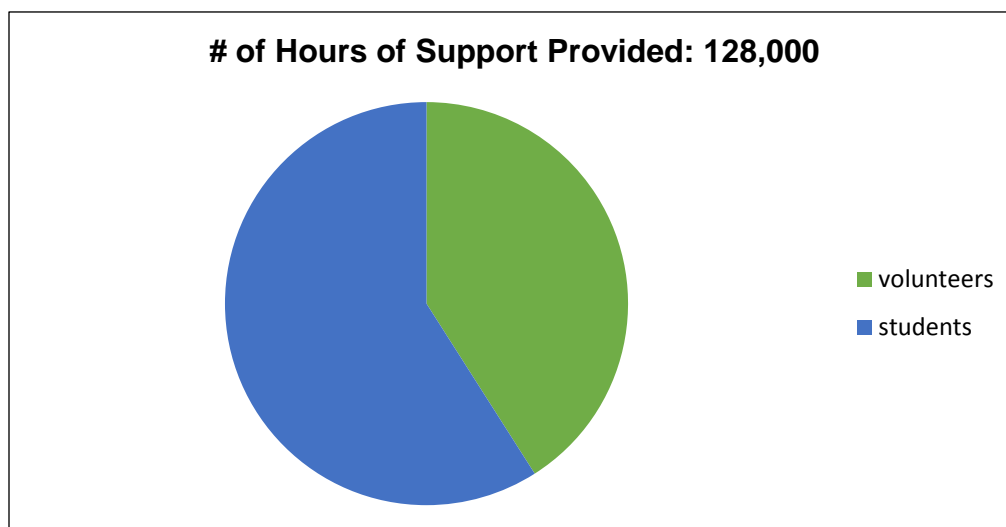
Seniors Services is grateful for and values the volunteer contributions made by members of the public, community groups and students. Volunteers support a wide range of programs across the eight homes including meal time assistance, friendly visiting, pet visits, help with cards and games, bingo, sing-a-longs, birthday parties, pastoral visits and services and pubs. Volunteers help to keep the gardens beautiful, operate tuck shops and help coordinate fundraising events. Volunteers make an invaluable difference to the lives of Niagara Region's Long-Term Care home residents.

Volunteer and Student Contributions

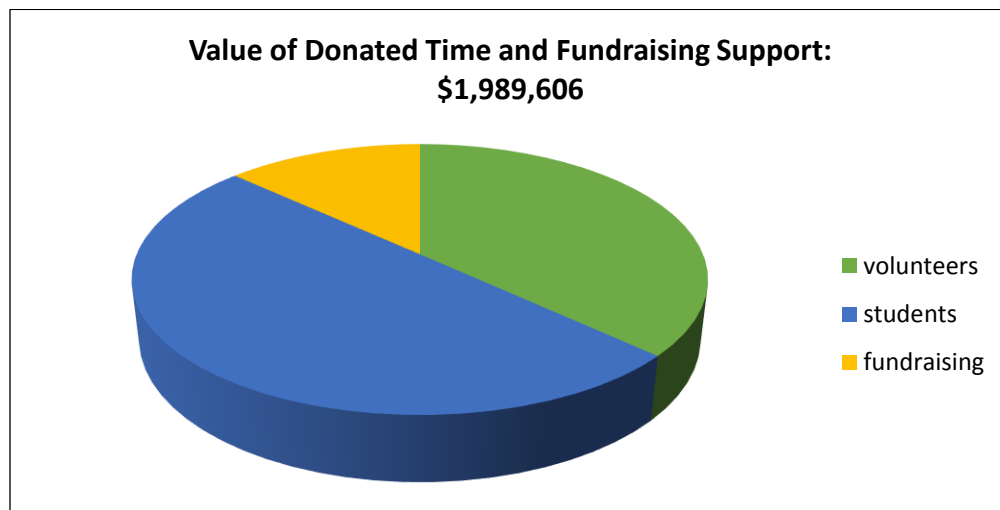
In 2018 there were 936 people who donated their time to Seniors Services including 480 volunteers and 456 students as depicted in the following chart.



Volunteers contributed 52,445 hours and students contributed 75,555 hours in 2018. In total, they represent 128,000 hours of support as captured below. The combined contributions represent the equivalent of 61.5 Full Time Equivalent (FTE's) staff.



The value of volunteer support when equated at the 2018 minimum wage rate of \$14.00 per hour is \$734,230. The value of student support when equated at the 2018 student minimum wage rate of \$13.15 per hour is \$993,548. In 2018 fundraising efforts to support the residents and clients in Seniors Services generated \$261,828. The total sum of all three categories of contribution as follows is \$1,989,606.



Alternatives Reviewed

Not applicable.

Relationship to Council Strategic Priorities

Not applicable.

Other Pertinent Reports

Not applicable.

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Recommended by:

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Commissioner
Community Services

Submitted by:

Ron Tripp, P.Eng.
Acting Chief Administrative Officer

This report was prepared in consultation with LTC Resident Community Program Managers Lisa Coxon, Charlene Ferns, Dave Stortz, Aimie Taylor, Antonietta Todd, Richard Van Huizen, Tammy Wright, and Stefani Tworyczuck, Volunteer Coordinator, and reviewed by Henri Koning, Director, Seniors Services.