

Court Services 2023 Highlights

Charging volumes



40,753

total charges

(62% increase compared to 2022)

Including **14,651** Automated Speed Enforcement charges since September 2023

Fine Outcomes



53% prepaid

16% disputed

31% convicted as fail to respond

Customers Served



10,874 individuals in person served (+55% over 2022)

18,621 phone calls (+13% over 2022)

Early resolution



4,223

Early Resolution meetings completed

90% of matters resolved without proceeding to trial

Virtual court



80%

of individuals participated in court virtually where eligible (Total **41,721** Zoom Court participants in 2023)

Time to trial



9 month

time to trial as of Dec. 31, 2023 (Reduction from 17 months in Dec. 2022)

Delinquent fine enforcement



\$2.6 Million in delinquent fine revenue collected in 2023

\$1.66 Million collected through tax rolls since 2014

\$4.64 Million has been collected through writs since 2003

Financial



\$42.8 million

value of net revenue received since 2001

(50% - **\$21.4 million** to the Local Area Municipalities)

Operations



Staff processed:

1,044 Reopenings

4,424 Applications for Extension of time to pay

3,504 Drivers Licence Suspensions

11,957 Fail to Respond Convictions