

Diversity, Equity, and Inclusion Handbook

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Outline

- Background on the DEI Handbook
- Table of Contents
- Community Engagement Chapter
- Policy Development and Review Chapter
- Next steps

Background

- Development of DEI Handbook
 - One of the action items in DEI Action Plan (2023-2027)
 - Aim to complete handbook by end of 2025
- Purpose
 - Practical resource to support Regional Staff to embed DEI in Regional practices and programs
 - Ten chapters
- Main audience is internal staff

Chapter Structure

- Overview
- Niagara Region Context
- Incorporating DEI in the topic area
- Chapter Summary
 - Check lists
 - Scenarios

Table of Contents

1. Introduction
2. Diversity, Equity, and Inclusion Fundamentals
3. Inclusive Workplace Culture
4. Being a People Leader
5. Recruitment and Hiring

Table of Contents Continued

- 6. Inclusive Communication
- 7. Data Collection and Management
- 8. Planning and Evaluation
- 9. Community Engagement
- 10. Policy Development and Review

8. Planning and Evaluation

- Gender Based Analysis Plus Process
- Identify the issue
- Challenge assumptions
- Gather the facts
- Develop options and make recommendations
- Monitor and evaluate
- Communicate and document throughout the process

9. Community Engagement

- Guiding Principles – Accountability, Inclusiveness, Community-informed, Efficiency
- Consider intersectionality
- Think about accessibility, inclusive language, who to include
- Provide resources, support, trauma-informed approach
- Learn from the sessions and provide feedback

10. Policy Development and Review

- Identify the issue and consider who is affected (GBA+)
- Reflect on personal biases and systemic barriers
- Involve those affected
- Write considering AODA, plain language, inclusive language
- Identify potential barriers and how to address them
- Inclusive communication for effective policy implementation
- Connect with people affected to evaluate the policy

Next Steps

- DEI team finalize the handbook
- Internal staff review and finalize
- Ensure AODA compliant
- Handbook is made available to staff