



# Multi-Year Accessibility Plan

## *Introduction to the project*

Niagara Transit  
April 29<sup>th</sup>, 2025

Prepared by Left Turn Right Turn Ltd

# Agenda



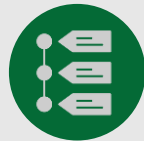
Introductions



About the Project



What is a MYAP?



Discussion



Consultation Next Steps

# Introductions



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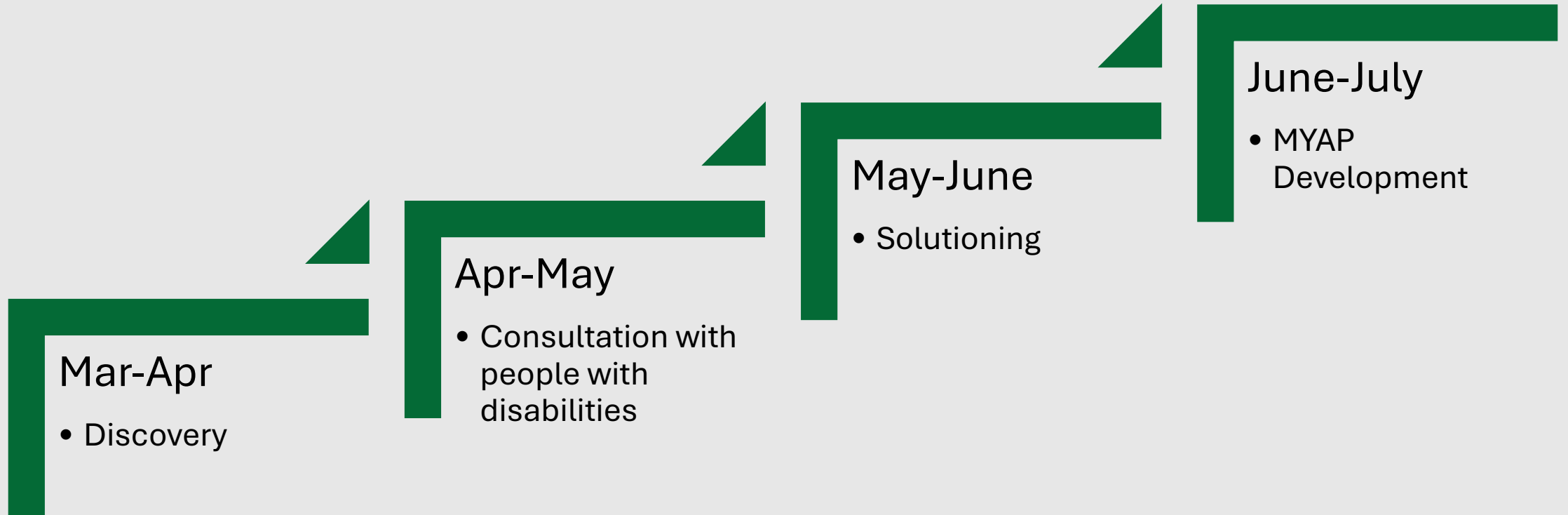
# About the Project

**Objective:** Develop Niagara Transit's first MYAP

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- Reflect the needs and priorities of community members
- Develop a pragmatic and principled pathway to improve accessibility of public transit in the Niagara Region
- Comply with obligations under the Accessibility for Ontarians with Disabilities Act (AODA)

# Timelines



# So, what is a Multi-Year Accessibility Plan (MYAP)?

- The MYAP covers conventional and specialized transit and accessibility within the organization itself (e.g. customer service, employment, technology).
- Outlines an organization's strategy to “prevent and remove barriers” to accessibility
- Plans are required to be developed in consultation with people with disabilities.

# Discussion

What feedback has been shared regarding the accessibility of public transit in the region?

Do you have suggestions for specific advocacy or service organizations that we should reach out to during this process?

What have your experiences using transit in the region been like? Have you or someone close to you experienced barriers in the service?

# Next Steps in the Consultation Process

- Three (3) two-hour pop-up engagements (tentative locations)
  - St. Catharines Downtown Bus Terminal
  - Welland Bus Terminal
  - Morrison/Dorchester Hub (Niagara Falls)
- Consultations with local disability advocacy and service organizations
- Incorporating feedback into the upcoming MYAP



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# Thank you!