
Memorandum

AAC-C 2-2025

Subject: Multi-Year Accessibility Plan Q1 Progress Update

Date: April 29, 2025

To: Accessibility Advisory Committee

From: Tammy Dumas, Accessibility Advisor

The purpose of this memorandum is to provide a Multi-Year Accessibility Plan (MYAP) progress update to the Accessibility Advisory Committee (AAC).

Background Information

The 2024-2029 Multi-Year Accessibility Plan (MYAP) is the result of collaborative efforts between Niagara Region and people of all abilities across Niagara. The MYAP was endorsed by the Niagara Region Accessibility Advisory Committee on October 22, 2024, and received at the meeting of Regional Council on December 12, 2024.

A requirement of the Accessibility for Ontarians with Disabilities Act (AODA), 2005, the MYAP is the Region's roadmap to improve accessibility to Regional programs and services. The MYAP identifies 31 actions in 6 focus areas, including General Requirements, Customer Service, Employment, Design of Public Spaces and Transportation. These actions will guide staff in the prevention and removal of barriers over the next five years.

Update Summary

At the end of March 2025, we are pleased to report that our progress rate for the MYAP is on track at 26 percent. Of the 31 action items and related activities, 6 percent are complete, 42 percent are on track and in progress and 52 percent are actions that are upcoming.

The 2024-2029 Accessibility Plan Q1 Progress Update is attached.

Respectfully submitted and signed by

Tammy Dumas, Accessibility Advisor

Attachments: 2024-2029 Accessibility Plan Q1 Progress Update