

Item	Evaluation Components	Points
Demonstrates organizational capacity and fit	<p>1) Demonstrates that service delivery will support Homelessness System of Niagara and align with service system review and HHAP.</p> <p>2) Demonstrates experience providing key activities that comprise the service, including the minimum service activities identified in Schedule A. Clearly identifies:</p> <ul style="list-style-type: none"> <li>• specialized approaches, capabilities, and/or assets</li> <li>• access to in-kind, complimentary or other relevant services</li> </ul> <p>3) Demonstrates a clear understanding of how the service fits into the organizational structure</p> <p>4) Demonstrates history of fiscal responsibility and management capability</p> <p>5) Demonstrates development and retention of a team of qualified staff through:</p> <ul style="list-style-type: none"> <li>• Current staffing expertise and administrative supports</li> <li>• Specific recruitment and retention strategies, on-boarding practices</li> <li>• Professional development approach to keep informed on the latest research on Homelessness services and other relevant topics.</li> <li>• Strategies for retention of staff</li> </ul> <p>6) Past monitors to be considered with demonstrated capacity</p>	20
Demonstrates quality service delivery	<p>1) Clearly identifies target population(s) and geographic area(s) for service and demonstrates expertise in serving target population(s) and geographic area(s)</p> <p>2) Clearly identifies how the key activities of service delivery will achieve the expected service outcomes for clients and support KPI's for that service area</p>	40
Demonstrates collaboration and partnership	<p>1) Demonstrates how the project supports one or more goals of Niagara's 10-year housing and homelessness action plan, <i>A Home for All</i></p> <p>2) Identifies an intentional approach for the organization to engage broadly with community partners to support achievement of service outcomes</p> <p>3) Clearly identifies existing and new key collaborations/partnerships, their partnership role and contribution, and how the contribution supports expected service outcomes identified in Schedule A.</p> <p>4) Demonstrates a recognition of the value of Lived Experience through structured activities that:</p> <ul style="list-style-type: none"> <li>• Engage clients beyond their role as "service user"</li> <li>• Include persons with lived experience and engaging them in in decision-making</li> <li>• Solicit and respond to client feedback</li> </ul>	15

Demonstrates Innovation and continuous improvement	<p>1) Demonstrates adaption and use of best practices for service delivery</p> <p>2) Demonstrates an understanding of how the service fits within the Homelessness System 2.0 model and demonstrates willingness to support the successful transformation of Niagara homelessness services system to Homelessness System 2.0.</p> <p>3) Demonstrates an understanding of key trends that impact achievement of service outcomes.</p> <ul style="list-style-type: none"> <li>• Identifies one or more key barriers to success, and for each barrier identifies one or more organizational strategies to mitigate their impact</li> <li>• Identifies one or more key opportunities to support success, and for each opportunity identifies one or more organizational strategies to leverage them</li> </ul>	15
Project costs	<p>1) Proposed budget is aligned with program objectives, is reasonable and clearly articulates both NRFP funded costs and contributions from other sources. (There is no requirement for other contributions; however, applications which include other contributions will be evaluated more favourably).</p> <p>2) No more than 10% of the budget is spent on administration, including management oversight of the service and providing program space, etc.</p>	10