# Update on Niagara's Homelessness Strategy

July 8, 2025 Jeffrey Sinclair, Manager, Homelessness Services



#### **Canadian Definition of Homelessness**

- Homelessness describes the situation of an individual, family or community without stable, safe, permanent, appropriate housing, or the immediate prospect, means and ability of acquiring it.
- It is the result of systemic or societal barriers, a lack of affordable and appropriate housing, the individual/household's financial, mental, cognitive, behavioural or physical challenges, and/or racism and discrimination.





# Canadian Definition of Homelessness (Continued)

- Most people do not choose to be homeless and the experience is generally negative, unpleasant, unhealthy, unsafe, stressful and distressing.
- Gaetz, S.; Barr, C.; Friesen, A.; Harris, B.; Hill, C.; Kovacs-Burns, K.; Pauly, B.; Pearce, B.; Turner, A.; Marsolais, A. (2012) Canadian Definition of Homelessness. Toronto: Canadian Observatory on Homelessness Press.





#### **Homeless Services**

In its role as Service Manager the Niagara Region is tasked by the province to:

• Prevent people from becoming homeless

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• Support people who are homeless to return to housing





# **Factors Impacting Tenancies**

- Physical Health Needs
- Mental Health Needs
- Addictions
- Brain Injury
- Developmental Disability
- Poverty
- Violence Against Women and Children





#### How Do We Measure Success?

- Fewer people are experiencing homelessness
- Fewer people are chronically (long term) homeless
- More people are returning to housing each month than are becoming homeless
- More people at risk of losing housing stay housed
- More people are returning to housing





#### **Coordinated Access**

Coordinated access helps people access the services they need.

- Why is this important?
- How do we achieve this?
- Some current actions.





# **Housing Focused Shelters**

Housing Focused Shelters are not just a place to stay but a place where supporting a person's safe exit from shelter to housing is the goal from day one.

- Why is this important?
- How do we achieve this?
- Some current actions.





#### **Assertive Street Outreach**

Assertive Street Outreach helps keep unsheltered individuals healthy and safe while they work to find housing.

- Why is this important?
- How do we achieve this?
- Some current actions.





#### **Homelessness Prevention & Diversion**

Homelessness Prevention and Diversion keep people at risk of becoming homeless in safe and stable homes instead of emergency shelters or unsheltered homelessness.

- Why is this important?
- How do we achieve this?
- Some current actions.





# **Supportive Housing**

Supportive Housing helps people with complex needs achieve and maintain independent living in stable, long-term housing with essential support services.

- Why is this important?
- How do we achieve this?
- Some current actions.





# **Community Housing**

Community Housing provides individuals and families who struggle to find suitable homes in the private market with affordable and stable options.

- Why is this important?
- How do we achieve this?
- Some current actions





# **Attainable Housing**

Attainable Housing provides households with average incomes with housing that meets their budget so that they don't need affordable housing units.

- Why is this important?
- How do we achieve this?
- Some current actions.





#### **Partnerships with other Sectors**

Partnerships with other sectors ensure people have the supports they need beyond just homelessness services.

- Why is this important?
- How do we achieve this?
- Some current actions.







# **System Capacity Building**

Building System Capacity ensures that homelessness services provide professional and high-quality care.

- Why is this important?
- How do we achieve this?
- Some current actions.





### How We Are Addressing Homelessness

- Coordinated Access
- Housing Focused Shelters
- Assertive Street Outreach
- Prevention and Diversion
- Supportive Housing

- Community Housing
- Attainable Housing
- Partnerships with Other Sectors
- System Capacity Building





## **Homeless Services Housing Outcomes**

Time Period	Number of Individuals Rehoused
2022 (Entire Year)	1028
2024 (Entire Year)	1261
2025 (Year to Date)	597
Rehoused from Shelter	340
Rehoused from Unsheltered or Encampment	36





# Niagara Homeless Increase Compared to Ontario (2022-2024)





Niagara // // Region

#### **Questions?**





