

## Memorandum

**WMPSC-C 3-2026**

**Subject:** Battery Collection Program: Agreement with Call2Recycle Canada Inc.

**Date:** Monday, April 27, 2026

**To:** Waste Management Planning Steering Committee

**From:** Lucy McGovern, Waste Diversion Program Manager

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### Purpose

The purpose of this memo is to inform Council that Niagara Region has finalized a new agreement with Call2Recycle Canada, Inc. (Call2Recycle) for the management of used consumer-type portable batteries from the Region's Household Hazardous Waste (HHW) Depots, eligible multi-residential buildings and participating Regional facilities. The agreement aligns with the requirements of O. Reg. 30/20 (Batteries Regulation) under the Resource Recovery and Circular Economy Act, 2016, as amended, and reflects updates to provincial extended producer responsibility requirements introduced since 2020.

### Background

Niagara Region currently operates battery collection programs through three avenues:

- Four Household Hazardous Waste (HHW) Depots;
- Multi-residential battery collection from eligible buildings; and
- Participating Region of Niagara (RON) facilities.

With the implementation of Ontario's Extended Producer Responsibility (EPR) framework under the Batteries Regulation, responsibility for the end-of-life consumer batteries shifted to obligated producers operating through a registered Producer Responsibility Organization (PRO). Call2Recycle is one such PRO operating in Ontario to support producers in meeting their regulatory obligations.

As of July 1, 2020, the Region entered into an agreement with Call2Recycle for the funding of the HHW Depot battery collection and recycling program under the EPR model.

Waste Management Services has facilitated a zero-cost battery collection program for eligible multi-residential buildings and RON facilities since 2018 in conjunction with Raw Materials Company Inc. (RMC). In 2023, RMC was acquired by Environmental 360 Solutions Ltd (E360S) who continued to support Niagara Region's multi-residential and RON building battery recycling programs. More recently, E360S determined that it was unable to sustain a free battery collection and recycling program under Ontario's EPR framework beyond 2025. As a result, E360S indicated they would start charging for their battery collection and recycling programs commencing January 1, 2026.

To avoid these costs, staff initiated the consolidation of all battery collection programs with Call2Recycle under a new agreement. Consolidating the HHW Depot collection program with the multi-residential and RON facilities battery collection programs under Call2Recycle provides continuity of service and stabilizes long term program delivery.

### **Financial Considerations**

Under the new agreement, Call2Recycle will continue to fund Niagara Region for battery collections at HHW Depots and will now also fund Niagara for the batteries collected at eligible multi-residential buildings and RON facilities previously funded by E360S.

In 2025, almost 24,000 kg of household batteries were diverted from landfill from all program sources and funding totalled approximately \$22,000. These figures are not expected to change significantly in 2026.

### **New Agreement with Call2Recycle**

Niagara Region has finalized a new agreement with Call2Recycle Canada, Inc. to manage the collection and recycling of consumer-type portable batteries from HHW Depots, eligible multi-residential buildings and participating RON facilities. In addition to consolidating the Region's battery collection program, the new agreement reflects changes to Ontario's extended producer responsibility framework under O. Reg. 30/20 and includes the following:

- Updated legislative references reflecting current provincial statutes and regulations;
- Revised definitions aligned with the current EPR framework;
- Updated insurance and indemnification provisions consistent with current municipal risk management requirements; and

- New confidentiality and privacy provisions, including alignment with the Municipal Freedom of Information and Protection of Privacy Act (MFIPPA).

The term of the agreement is one year and automatically renews for subsequent one-year terms unless either party notifies the other with at least 90 days advance notice prior to the start of any renewal term.

By transitioning multi-residential and RON building battery collection to Call2Recycle, the Region ensures all collected batteries, including those from the Region's HHW Depots, are managed through a producer-recognized, provincially compliant stewardship system; maintains funding for the program; and maintains uninterrupted service following changes in the battery recycling market.

Respectfully submitted and signed by

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Lucy McGovern  
Waste Diversion Program Manager