

### Program/Service Definition

- POA Transferred on January 29, 2001
- Region is the Agent on behalf of Local Area Municipalities
- Responsible for administration of the POA program including Courts Administration, Prosecutions and Collections
- Pursuant to POA Transfer Agreements (MOU & LSA) and Inter-Municipal Agreement

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**PROGRAM IS:** 

- Self-funding not reliant on Levy
- Net revenue sharing Region 50% and LAMs 50%



## Joint Board of Management

### Membership – Municipal Staff Appointed (7 members)

- 4 Permanent
  - Niagara Falls, Niagara Region, St. Catharines, and Welland
- 3 Rotate yearly
  - Fort Erie, Grimsby, Lincoln, Niagara-on-the lake, Pelham, Port Colborne, Thorold, Wainfleet, and West Lincoln

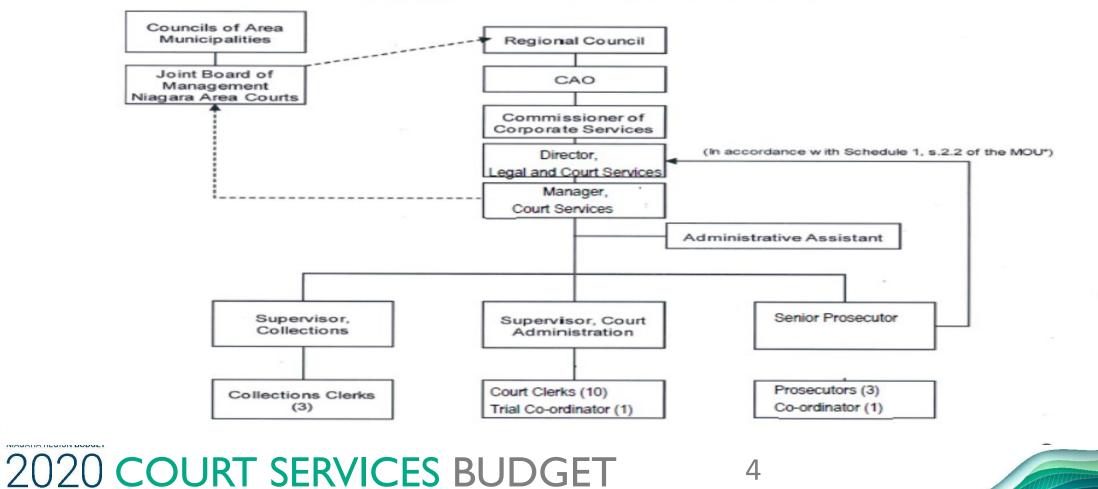
### Role

- Co-ordinate performance of the Transfer Agreements
- Provide advice to the Agent
- Approve program



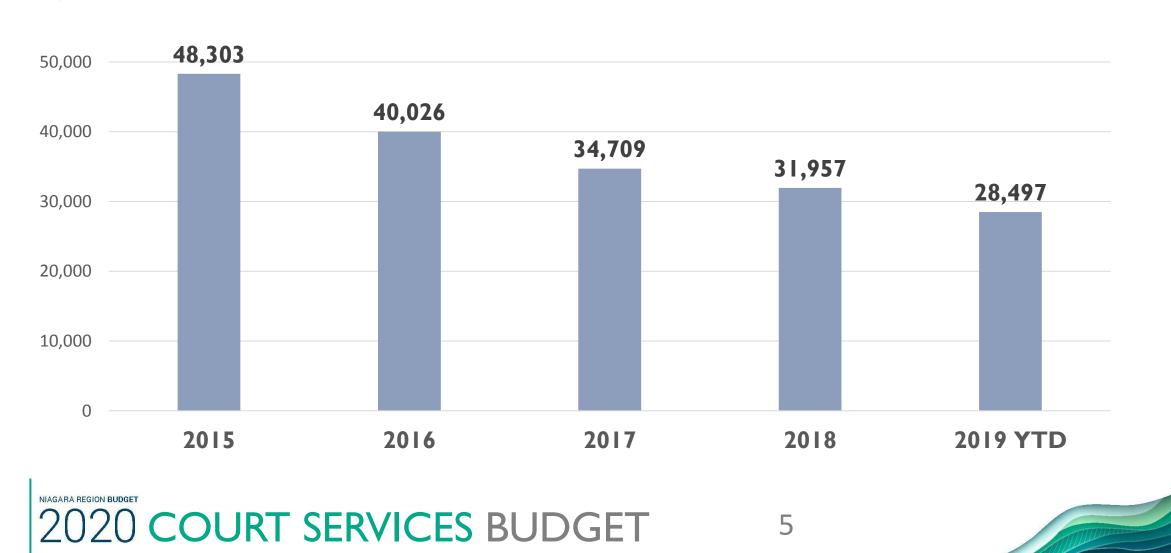
### POA Organizational Chart

#### ORGANIZATIONAL CHART PROVINCIAL OFFENCES COURT

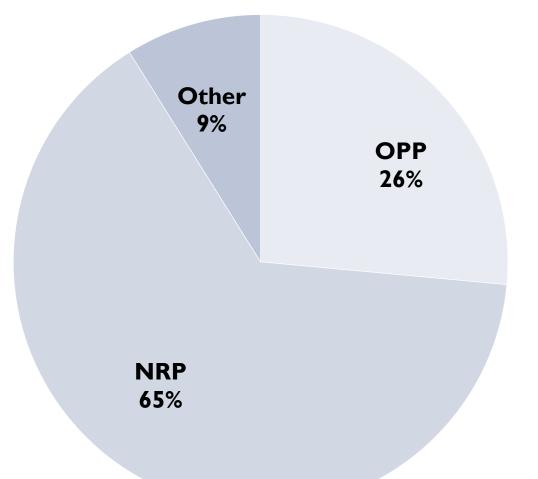


### Annual Charging Volumes (2019 Q3)

60,000

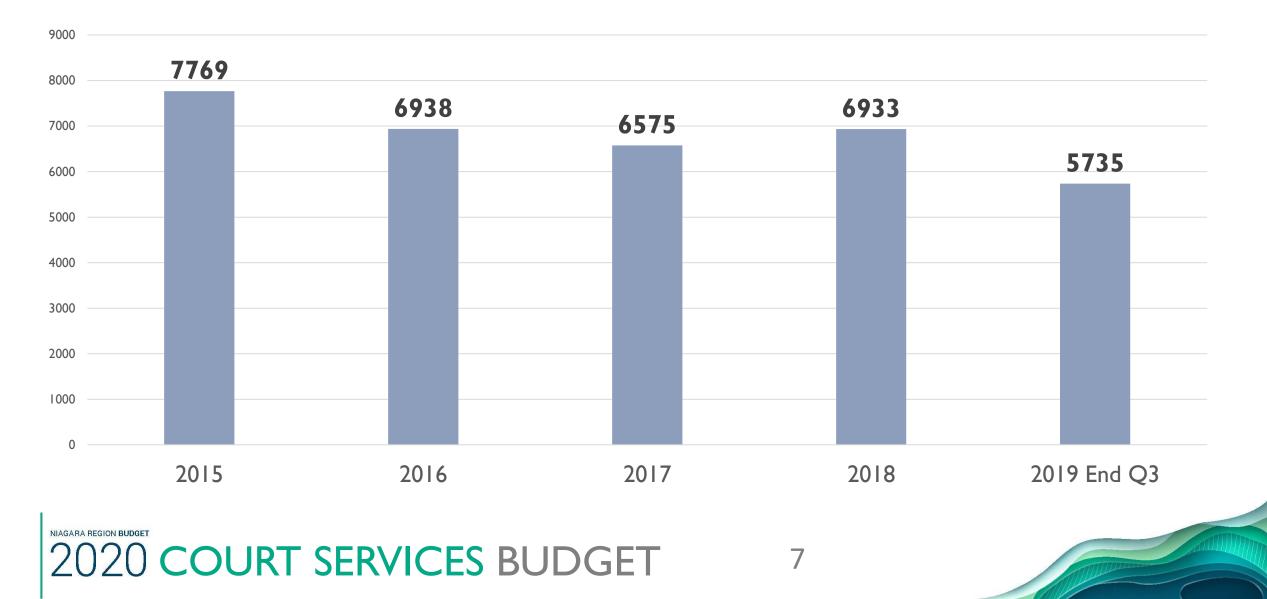


### 2019 Charges by Enforcement Agency





### New Delinquent Fines Volumes (2019 Q3)



### Year-Over-Year Base Budget

NIAGARA REGION BUDGET

- Recommended budget below Council's budget planning direction of 2% increase
  - Decrease of 21.4% Net revenue increase for Region of \$130,000 and \$130,000 to the Local Area Municipalities

(in	20 <sup>2</sup> 000's)	2019 Approved Budget		2020 Budget		Change	
Gross Expenditure (including indireal allocations and debt charges)*	ct \$	6,135	\$	6,331	\$	195	
Gross Revenue		(6,740)		(7,065)		(325)	
Net Revenue	\$	(605)	\$	(734)	\$	(130)	
Permanent FTE		26.0		23.0		(3.0)	

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\* Gross expenditures include LAMs portion of surplus net revenue

## Full-time Equivalent (FTE) Summary-Base Budget

Reduction of 3 Court Clerk FTEs for 2020

- Re-distribution of workloads and streamlined processes
  - E-ticketing
  - Consolidation of POA court services in one location

Base Permanent	FTEs	
		FTE
2019 Total		26.0
Change Base		(3.0)
2020 Total		23.0
	% Change	-11.5%

2020 COURT SERVICES BUDGET

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### 2020 Operating Budget Summary Base budget changes- \$129,632 (21.4%) net revenue increase

#### • Increase in gross revenue - \$325,000

• Based on current trends, implementation of new contracts with collection agencies

#### • Decrease in personnel costs - \$121,334

 Reduction of 3 FTEs due to streamlining of processes through e-ticketing and consolidation of services in one location

#### • Increase in administrative costs - \$18,669

• Increase in Victim Fine Surcharge costs and credit card fees (aligns with increased revenue), offset by reductions in adjudication and interpreter costs

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## 2020 Operating Budget Summary

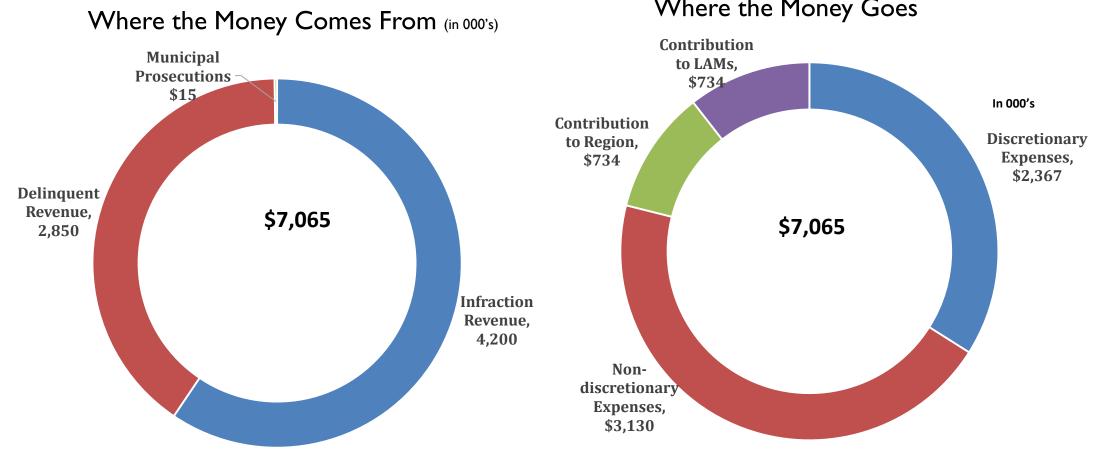
- Increase in operational and supply expenses \$128,132
  - Increased distribution to LAMS resulting from increased net revenue
- Increase in collection charges \$50,000
  - Aligns with projected delinquent revenue increases paid to collection agencies
- Decrease in indirect allocations \$82,380
  - Building cost savings closure of St. Catharines courthouse

#### • Transfer to Capital Reserve - \$200,000

• Recommended for future capital requirements



### **2020 Budget Summary**



Where the Money Goes

#### NIAGARA REGION BUDGET 20 COURT SERVICES BUDGET

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### Total With Vision Zero Program Change

- Recommended budget below Council's budget planning direction of 2% increase
  - Decrease of 21.4% Net revenue increase for Region of \$130,000 and \$130,000 to the Local Area Municipalities

(in	20 000's)	2019 Approved Budget		2020 Budget		Change	
Gross Expenditure (including indireal allocations and debt charges)*	ct \$	6,135	\$	8,125	\$	1,990	
Gross Revenue		(6,740)		(8,860)		(2,120)	
Net Revenue	\$	(605)	\$	(734)	\$	(130)	
Permanent FTE		26.0		35.0		9.0	

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\* Gross expenditures include LAMs portion of surplus net revenue

### Vision Zero Road Safety Program - \$0 net revenue

- Red Light Cameras (RLC) and Automated Speed Enforcement (ASE)
- Total Estimated Program Costs (annual) \$5 \$5.8 million
  - Program operated by Transportation Services division \$2.3 million
    - Equipment, ticket processing charges, MTO charges, program evaluation
  - Business Licensing division acting as Provincial Offences Officer \$34,000
    - Processing & delivery of tickets between Joint Processing Centre & Courts
  - Court Services infractions issued will be processed through Niagara Region Provincial Offences Court - \$2.7 - \$3.5 million (including VFS)
    - Court administration, prosecution, adjudication, collections
- Court Services would require the addition of 12 FTEs to support the Vision Zero program

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Vision Zero Road Safety Program - \$0 net revenue

- Under current Inter-municipal Agreement, program would result in negative cash flow to Region
- Council has authorized staff to engage and negotiate with LAMs to amend the Agreement to be financially sustainable to Region
- Program will <u>not</u> proceed unless Inter-municipal Agreement can be amended
- Therefore, no net revenue has been proposed for this program
- If program proceeds, infraction revenue expected to offset total program costs of \$5 - \$5.8 million

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### **Risks and Opportunities**

- Charging volume trending higher for 2019 over 2018
  - Leverage technology and external partnership (i.e. e-ticketing)
- Increasing Volume of delinquent fines
  - New Collection Agency partnerships and placement strategies
  - Add to Tax now with all 12 LAMs
  - Focus on Civil Enforcement
- Unknown timing of POA Modernization and Part 3 Prosecution
  - Network with MCMA and PAO and Crown's office
  - Gathering statistical data to assist with future implementation
- Unknown impacts of ASE and RCL
  - Monitor program closely and develop processes focus on efficiency and leverage technology and external partnerships



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