

REGIONAL MUNICIPALITY OF NIAGARA Public Works Department Water & Wastewater Services Division

WELLAND WATER TREATMENT PLANT

ANNUAL SUMMARY REPORT

(Prepared under Ontario Regulation 170/03)

January 1 to December 31, 2019

Ministry of the Environment, Conservation and Parks

Drinking Water Works Permit # 007-204 Municipal Drinking Water License # 007-104

1. Failure to meet with the requirements of the Act, the regulation, the system's approval:

The Welland Water Treatment Plant was found to be in non-compliance with regulations and/or system Licence, as follows:

| Inspection Rating | 95.88% |
|-----------------------|---|
| Non-Compliance | Niagara Region was found to be in non-compliance with section |
| Non-compliance | 16-6 of schedule 16 of O. Reg. 170/03 which requires immediate |
| | · |
| | notification of adverse water quality incidents to the Medical |
| | Officer of Health and the Spills Action Centre. |
| Event Details | On August 3, 2018, following non-invasive maintenance work within the Bemis Elevated Tank, a two-phase tank disinfection process was initiated in accordance with the Drinking Water Works Permit. Upon completion of the first phase of disinfection, the tank was filled with treated water in order to meet water retention requirements for phase two. During the second phase, a watermain break caused a decrease in system pressure resulting in a release of approximately 0.193 ML of improperly disinfected water to the distribution system. |
| | Following the release, sampling results from Niagara Region and the City of Welland were negative for bacteriological parameters, meeting provincial requirements. The event was not reported to the Medical Officer of Health or the Spills Action Centre. |
| | Upon internal review, incident details were provided to Public Health and the Ministry of Environment, Conservation and Parks for review. Public Health was satisfied that the drinking water remained safe during and after the incident. |
| | On November 29, 2018, Niagara Region reported to the Spills Action Centre that, on August 3, 2018, a release of approximately 0.193 ML of improperly disinfected water occurred at the Bemis Elevated Tank while the Region was performing the disinfection of the tank. |
| Corrective Actions | Details of the incident, internal procedures, the disinfection requirements of the Drinking Water Works Permit, and reporting requirements from Section 16-4 were reviewed with pertinent staff. In addition, affected staff are required to complete manager quality and compliance training within six months of arrival and once every three years thereafter. |

2. A summary of flows for the reporting period January 1, 2019 – December 31, 2019:

| 2019 | TOTAL FLOW | TOTAL FLOW | AVERAGE DAY | AVERAGE DAY | MAX. DAY | MIN. DAY | MAX. FLOW RATE | MIN. FLOW RATE | WASTE SLUDGE |
|-------|---------------|-----------------|----------------|-----------------|--------------|--------------|----------------------|----------------------|-----------------|
| | Raw (ML) | Treated (ML) | Raw (ML) | Treated (ML) | Treated (ML) | Treated (ML) | Treated (ML/d) | Treated (ML/d) | (ML) |
| Jan | 663.870 | 650.530 | 21.415 | 21.016 | 23.954 | 18.654 | 41.500 | 25.644 | 22.975 |
| Feb | 614.750 | 597.235 | 21.955 | 21.363 | 25.025 | 18.460 | 42.794 | 19.525 | 27.640 |
| Mar | 679.410 | 667.126 | 21.916 | 21.551 | 25.162 | 19.000 | 42.431 | 20.109 | 22.781 |
| Apr | 640.200 | 627.266 | 21.340 | 20.941 | 23.448 | 19.444 | 42.562 | 20.062 | 23.395 |
| May | 694.010 | 669.421 | 22.387 | 21.634 | 24.422 | 17.556 | 47.666 | 23.688 | 34.338 |
| Jun | 713.800 | 691.059 | 23.793 | 23.076 | 26.331 | 19.380 | 43.312 | 22.341 | 39.256 |
| Jul | 858.750 | 835.247 | 27.702 | 26.987 | 31.300 | 22.168 | 43.744 | 14.969 | 40.244 |
| Aug | 796.380 | 787.374 | 25.690 | 25.441 | 28.782 | 21.886 | 46.612 | 14.413 | 26.939 |
| Sep | 703.560 | 690.526 | 23.452 | 23.053 | 28.480 | 18.718 | 46.594 | 6.095 | 29.116 |
| Oct | 707.110 | 677.685 | 22.810 | 21.888 | 32.400 | 12.760 | 42.031 | 24.731 | 18.706 |
| Nov | 727.160 | 649.755 | 24.239 | 21.681 | 24.680 | 19.806 | 42.725 | 6.456 | 18.796 |
| Dec | 713.820 | 691.082 | 23.026 | 22.317 | 25.614 | 19.888 | 42.956 | 18.276 | 33.557 |
| TOTAL | 8512.820 | 8234.307 | | | | | | | 304.186 |
| MIN | | | | | | 12.760 | | 6.095 | 18.706 |
| MAX | | | | | 32.400 | | 47.666 | | 304.186 |
| AVG | | | 23.311 | 22.579 | | | | | 25.349 |

^{*}The flow rates are moments in time, and can be affected by various circumstances, such as pump changes or valve position and therefore not unusual to have higher or lower than normal flow.

3. A comparison of actual flows to that of the flow rates set out in the system's approval:

Flow rates as set in:

Drinking Water Works Permit # 007-204

Municipal Drinking Water License # 007-104

Maximum daily flow 65.000 ML Maximum flow rate 65.000 ML/day

| 2019 | AVERAGE DAY Treated (ML) | % OF RATED CAPACITY | MAX. DAY Treated (ML) | % OF RATED CAPACITY | MAX. FLOW RATE Treated (ML/d) | % OF RATED CAPACITY |
|------|-----------------------------------|---------------------------|------------------------|---------------------------|---|---------------------------|
| Jan | 21.016 | 32.3% | 23.954 | 36.9% | 41.5 | 63.8% |
| Feb | 21.363 | 32.9% | 25.025 | 38.5% | 42.794 | 65.8% |
| Mar | 21.551 | 33.2% | 25.162 | 38.7% | 42.431 | 65.3% |
| Apr | 20.941 | 32.2% | 23.448 | 36.1% | 42.562 | 65.5% |
| May | 21.634 | 33.3% | 24.422 | 37.6% | 47.666 | 73.3% |
| Jun | 23.076 | 35.5% | 26.331 | 40.5% | 43.312 | 66.6% |
| Jul | 26.987 | 41.5% | 31.3 | 48.2% | 43.744 | 67.3% |
| Aug | 25.441 | 39.1% | 28.782 | 44.3% | 46.612 | 71.7% |
| Sep | 23.053 | 35.5% | 28.48 | 43.8% | 46.594 | 71.7% |
| Oct | 21.888 | 33.7% | 32.4 | 49.8% | 42.031 | 64.7% |
| Nov | 21.681 | 33.4% | 24.68 | 38.0% | 42.725 | 65.7% |
| Dec | 22.317 | 34.3% | 25.614 | 39.4% | 42.956 | 66.1% |