

Appendix A – Summary of Waste Management Service Level Changes

The current curbside collection contracts with Emterra and Canadian Waste Management Inc. end on October 18, 2020. Starting October 19, 2020, the Region will have two (2) new collection contractors, GFL Environmental Inc. and Miller Waste Systems, each servicing a separate collection zone.

The following base collection services will be implemented:

1. Change from weekly to every-other-week collection for garbage only for all sectors outside Designated Business Areas (DBAs). Current garbage container (i.e. bag/can) limits will double for all sectors.
2. Weekly collection of recyclables and organics
3. Weekly collection of yard waste year round, and branches collected 4 times in the spring and the fall.
4. Weekly collection of diapers and waste generated due to medical issues
5. Change the weekly garbage container limits (bags/cans) for Industrial, Commercial and Institutional (IC&I) and Mixed-Use (MU) properties located inside DBAs from seven (7) containers to four (4) containers per property.
6. Change the garbage container limit for MU properties located outside DBAs from six (6) containers per property collected weekly to eight (8) containers per property, collected every-other-week.
7. Discontinuation of collection of appliances and scrap metal at Low Density Residential (LDR) properties.
8. Establishment of a four-item limit per residential unit, per collection, for bulky goods (i.e. large household items) at LDR properties.

Enhanced level of services have been confirmed by each local area municipality.