



# Court Services 2023 Highlights

## Charging volumes



**40,753**

**total charges**

(62% increase compared to 2022)

Including **14,651** Automated Speed Enforcement charges since September 2023

## Fine Outcomes



**53%** prepaid

**16%** disputed

**31%** convicted as fail to respond

## Customers Served



**10,874** individuals in person served (+55% over 2022)

**18,621** phone calls (+13% over 2022)

## Early resolution



**4,223**

Early Resolution meetings completed

**90%** of matters resolved without proceeding to trial

## Virtual court



**80%**

of individuals participated in court virtually where eligible  
(Total **41,721** Zoom Court participants in 2023)

## Time to trial



**9 month**

time to trial as of Dec. 31, 2023  
(Reduction from 17 months in Dec. 2022)

## Delinquent fine enforcement



**\$2.6 Million** in delinquent fine revenue collected in 2023

**\$1.66 Million** collected through tax rolls since 2014

**\$4.64 Million** has been collected through writs since 2003

## Financial



**\$42.8 million**

value of net revenue received since 2001

(50% - **\$21.4 million** to the Local Area Municipalities)

## Operations



### Staff processed:

**1,044**  
Reopenings

**4,424**  
Applications for Extension of time to pay

**3,504**  
Drivers Licence Suspensions

**11,957**  
Fail to Respond Convictions